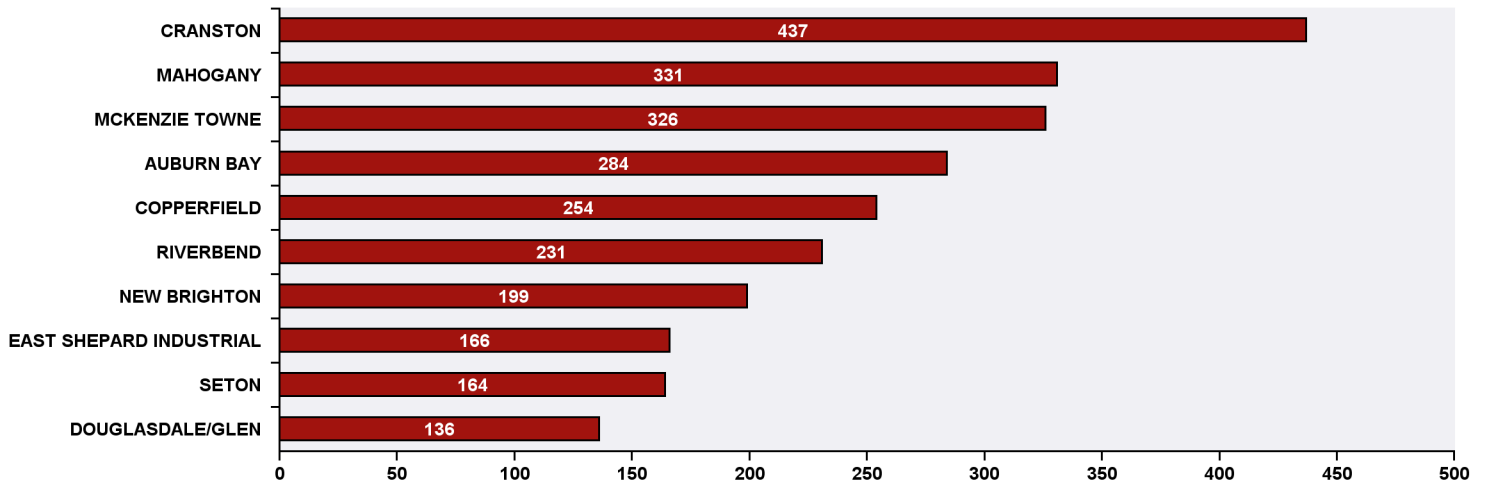


Top 10 Communities in Ward 12 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Finance - Property Tax Account Inquiry | 160 | 5.8% |
| CBS Inspection - Electrical | 157 | 5.7% |
| CBS Inspection - Commercial or Multi-Family | 136 | 4.9% |
| Finance - ONLINE TIPP Agreement Request | 126 | 4.6% |
| CBS Inspection - Residential Improvement Project - RIP | 103 | 3.7% |
| WRS - New Service - Carts | 88 | 3.2% |
| WRS - Cart Management | 73 | 2.6% |
| WRS - Waste - Residential | 63 | 2.3% |
| Finance - TIPP Agreement Request | 62 | 2.2% |
| WRS - Compost - Green Cart | 61 | 2.2% |
| CBS Inspection - Plumbing | 60 | 2.2% |
| Roads - Dead Animal Pick-Up | 60 | 2.2% |
| CBS Inspection - Gas | 52 | 1.9% |
| WRS - Recycling - Blue Cart | 52 | 1.9% |
| CBS Inspection - Cancellation or Reschedule | 41 | 1.5% |
| Roads - Debris on Street/Sidewalk/Boulevard | 41 | 1.5% |
| Roads - Signs - Traffic and Roadmarking | 40 | 1.4% |
| AS - Lost and Found Animal | 39 | 1.4% |
| 311 Contact Us | 38 | 1.4% |
| Roads - Snow and Ice Control | 37 | 1.3% |
| Roads - Streetlight Maintenance | 37 | 1.3% |
| Total Top 20 SR Types | 1,526 | 55.1% |
| Total Other SRs | 1,241 | 44.9% |
| Total SRs for Ward | 2,767 | 100.0% |