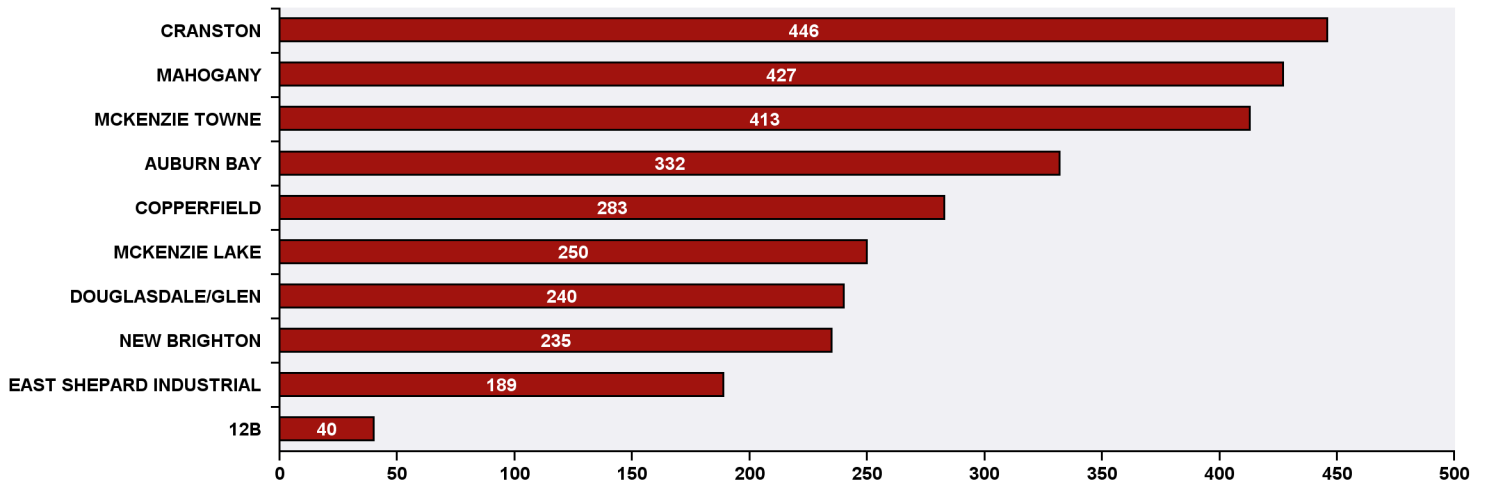




Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	181	6.1%
WRS - Green Cart Rollout	173	5.9%
Finance - Property Tax Account Inquiry	143	4.8%
CBS Inspection - Residential Improvement Project - RIP	134	4.5%
Finance - ONLINE TIPP Agreement Request	116	3.9%
WRS - Cart Management	98	3.3%
WRS - Waste - Residential	97	3.3%
Finance - TIPP Agreement Request	78	2.6%
CBS Inspection - Commercial or Multi-Family	65	2.2%
Parks - Tree Concern - WAM	64	2.2%
WRS - New Service - Carts	64	2.2%
311 Contact Us	60	2.0%
Roads - Signs - Traffic and Roadmarking	60	2.0%
Bylaw - Temporary Signs Infraction on City Property	59	2.0%
CBS Inspection - Plumbing	56	1.9%
CBS Inspection - Gas	51	1.7%
Roads - Dead Animal Pick-Up	51	1.7%
CT - Bus Route or Bus Schedule	48	1.6%
WRS - Recycling - Blue Cart	47	1.6%
Roads - Traffic Signal Timing Inquiry	39	1.3%
Total Top 20 SR Types	1,684	57.1%
Total Other SRs	1,267	42.9%
Total SRs for Ward	2,951	100.0%