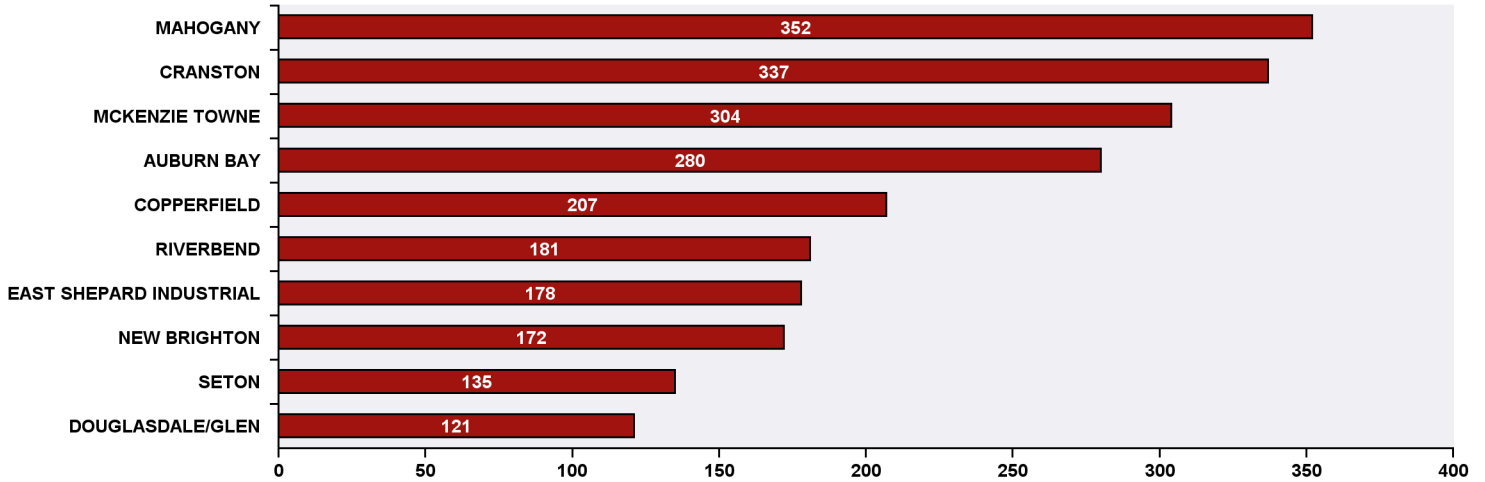


Top 10 Communities in Ward 12 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	140	5.7%
Finance - Property Tax Account Inquiry	132	5.3%
CBS Inspection - Commercial or Multi-Family	100	4.0%
Finance - ONLINE TIPP Agreement Request	96	3.9%
CT - Bus Route or Bus Schedule	84	3.4%
CBS Inspection - Residential Improvement Project - RIP	82	3.3%
Finance - TIPP Agreement Request	68	2.8%
WRS - Cart Management	61	2.5%
Parks - Tree Concern - WAM	58	2.3%
WRS - Recycling - Blue Cart	51	2.1%
Roads - Dead Animal Pick-Up	50	2.0%
WRS - New Service - Carts	49	2.0%
WRS - Waste - Residential	49	2.0%
311 Contact Us	46	1.9%
CBS Inspection - Plumbing	46	1.9%
Roads - Traffic Signal Timing Inquiry	36	1.5%
Roads - Traffic or Pedestrian Light Repair	34	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	32	1.3%
Roads - Streetlight Maintenance	32	1.3%
Roads - Signs - Traffic and Roadmarking	30	1.2%
Total Top 20 SR Types	1,276	51.6%
Total Other SRs	1,195	48.4%
Total SRs for Ward	2,471	100.0%