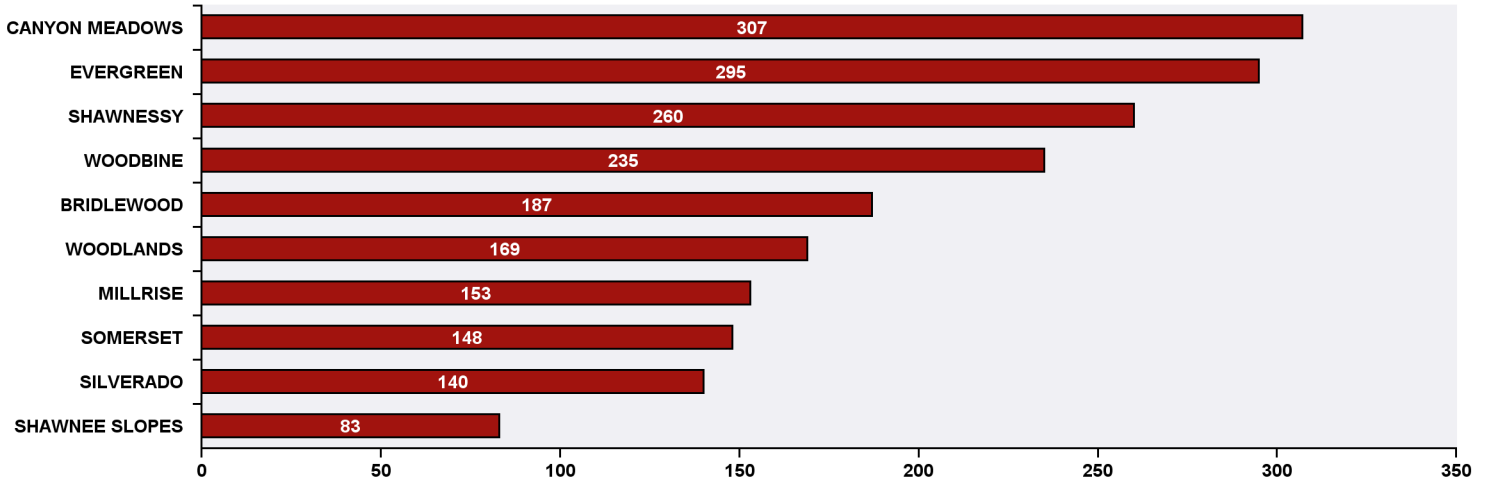


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	181	9.0%
Finance - Property Tax Account Inquiry	114	5.7%
WRS - Cart Management	92	4.6%
Roads - Streetlight Maintenance	76	3.8%
WATS - Catch Basin Concerns	67	3.3%
Finance - ONLINE TIPP Agreement Request	60	3.0%
WRS - Waste - Residential	52	2.6%
CBS Inspection - Electrical	51	2.5%
Bylaw - Snow and Ice on Sidewalk	42	2.1%
Roads - Snow and Ice Control	41	2.0%
CBS Inspection - Plumbing	39	1.9%
Roads - Signs - Missing - Damaged	36	1.8%
Law - Risk Management and Claims	34	1.7%
Roads - Street Cleaning	32	1.6%
WRS - Recycling - Blue Cart	31	1.5%
311 Contact Us	30	1.5%
CBS Inspection - Residential Improvement Project - RIP	30	1.5%
Finance - TIPP Agreement Request	30	1.5%
CBS Inspection - Furnace Replacement	29	1.4%
CNS - Subsidized Programs - Fair Entry	29	1.4%
Parks - Tree Concern - WAM	29	1.4%
Total Top 20 SR Types	1,125	55.9%
Total Other SRs	886	44.1%
Total SRs for Ward	2,011	100.0%