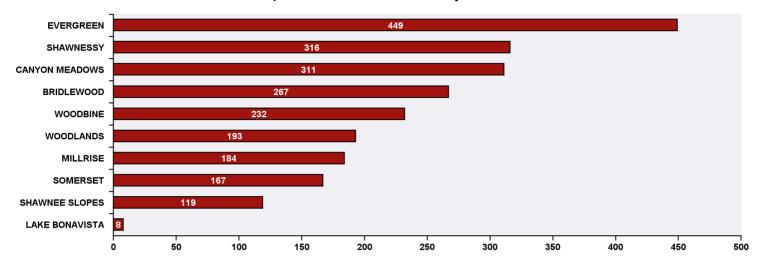
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Compost - Green Cart	132	5.8%
WRS - Waste - Residential	123	5.4%
Finance - Property Tax Account Inquiry	106	4.7%
WRS - Cart Management	80	3.5%
Bylaw - Temporary Signs Infraction on City Property	79	3.5%
CBS Inspection - Electrical	78	3.4%
Parks - Tree Concern - WAM	72	3.2%
WRS - Recycling - Blue Cart	68	3.0%
Roads - Traffic Signal Timing Inquiry	61	2.7%
Finance - TIPP Agreement Request	53	2.3%
CBS Inspection - Residential Improvement Project - RIP	52	2.3%
Finance - ONLINE TIPP Agreement Request	45	2.0%
Roads - Dead Animal Pick-Up	43	1.9%
CNS - Subsidized Programs - Fair Entry	38	1.7%
Roads - Roadway Maintenance	38	1.7%
311 Contact Us	34	1.5%
AS - Lost and Found Animal	33	1.5%
Roads - Traffic or Pedestrian Light Repair	32	1.4%
CBS Inspection - Plumbing	31	1.4%
AS - Animal at Large	30	1.3%
Bylaw - Long Grass - Weeds Infraction	30	1.3%
Total Top 20 SR Types	1,258	55.6%
Total Other SRs	1,003	44.4%
Total SRs for Ward	2,261	100.0%