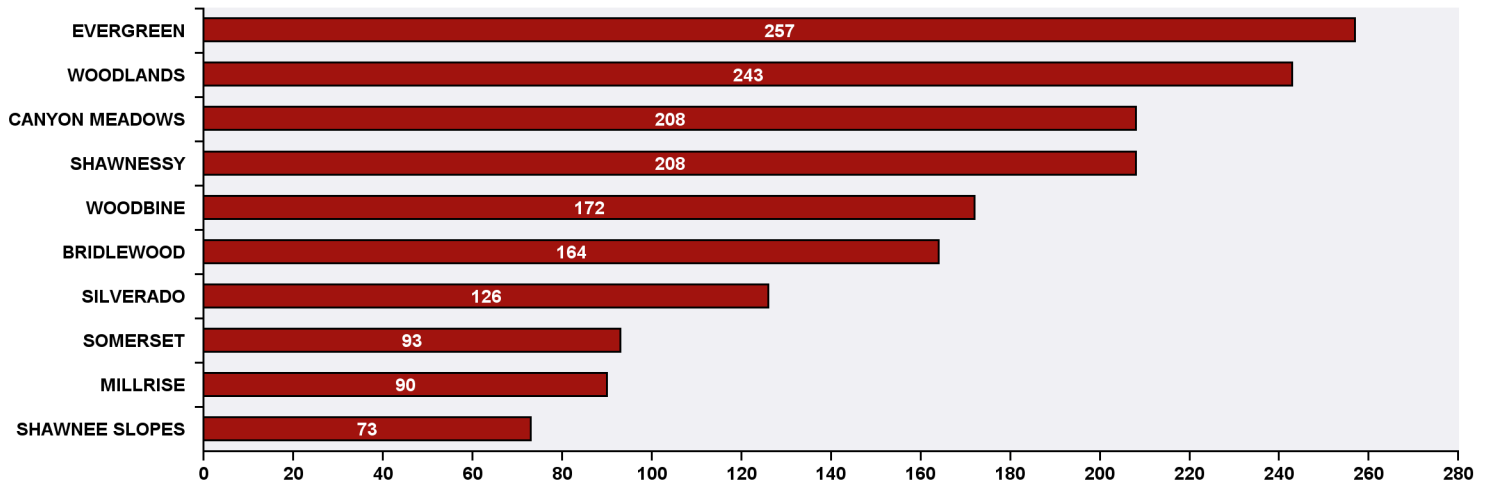


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Streetlight Maintenance	91	5.4%
Bylaw - Snow and Ice on Sidewalk	88	5.3%
Finance - ONLINE TIPP Agreement Request	83	5.0%
Finance - Property Tax Account Inquiry	77	4.6%
WRS - Cart Management	67	4.0%
Roads - Snow and Ice Control	64	3.8%
CBS Inspection - Electrical	52	3.1%
CBS Inspection - Gas	51	3.0%
CBS Inspection - Residential Improvement Project - RIP	50	3.0%
WRS - Waste - Residential	49	2.9%
WRS - Recycling - Blue Cart	41	2.4%
Finance - TIPP Agreement Request	40	2.4%
CT - Employee Conduct	31	1.9%
CBS Inspection - Furnace Replacement	30	1.8%
Roads - Dead Animal Pick-Up	30	1.8%
WRS - Compost - Green Cart	29	1.7%
CBS Inspection - Plumbing	26	1.6%
Parks - Snow and Ice Concerns - WAM	23	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	23	1.4%
AS - Animal Noise	22	1.3%
CBS Inspection - Commercial or Multi-Family	22	1.3%
Total Top 20 SR Types	989	59.1%
Total Other SRs	685	40.9%
Total SRs for Ward	1,674	100.0%