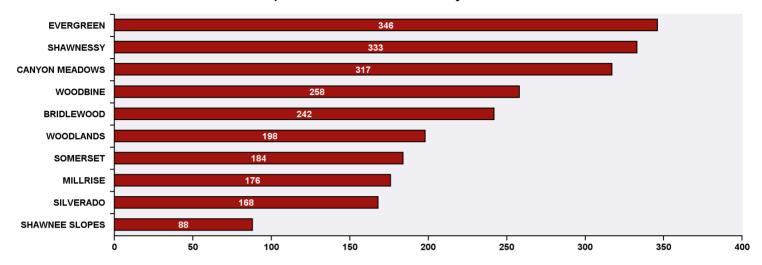
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in July 2018

## Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	123	5.3%
Finance - Property Tax Account Inquiry	120	5.1%
WRS - Cart Management	98	4.2%
CBS Inspection - Electrical	93	4.0%
Finance - ONLINE TIPP Agreement Request	74	3.2%
Roads - Roadway Maintenance	74	3.2%
Bylaw - Long Grass - Weeds Infraction	73	3.1%
AS - Lost and Found Animal	59	2.5%
WRS - Compost - Green Cart	57	2.4%
WATS - Water Consumption Appointment	53	2.3%
CBS Inspection - Residential Improvement Project - RIP	50	2.1%
AS - Animal at Large	46	2.0%
311 Contact Us	41	1.8%
Roads - Traffic Signal Timing Inquiry	37	1.6%
Finance - TIPP Agreement Request	36	1.5%
Roads - Sidewalk - Curb and Gutter Repair	36	1.5%
WRS - Waste - Residential	36	1.5%
Bylaw - Material on Public Property	33	1.4%
Bylaw - Noise Concerns	33	1.4%
Parks - Maintenance - WAM	33	1.4%
Total Top 20 SR Types	1,205	51.6%
Total Other SRs	1,130	48.4%
Total SRs for Ward	2,335	100.0%