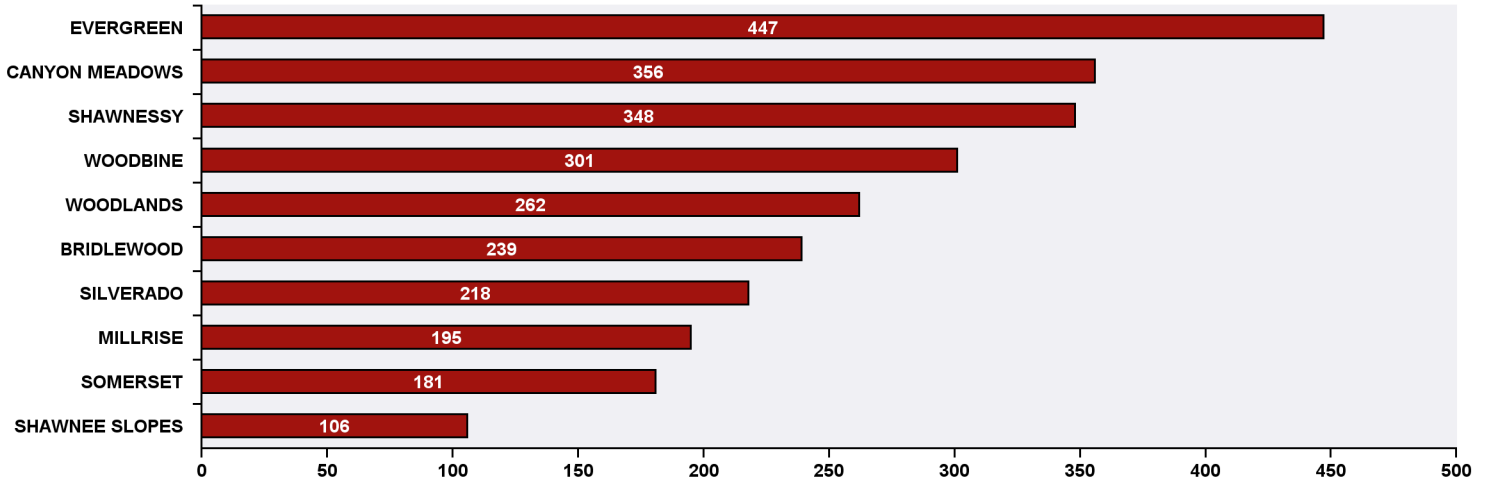


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	236	8.8%
Finance - ONLINE TIPP Agreement Request	222	8.3%
Roads - Roadway Maintenance	134	5.0%
Finance - TIPP Agreement Request	121	4.5%
Parks - Tree Concern - WAM	120	4.5%
WRS - Cart Management	98	3.6%
Bylaw - Long Grass - Weeds Infraction	80	3.0%
CBS Inspection - Electrical	75	2.8%
WRS - Compost - Green Cart	68	2.5%
Roads - Boulevard Maintenance	49	1.8%
WRS - Waste - Residential	48	1.8%
311 Contact Us	45	1.7%
CBS Inspection - Residential Improvement Project - RIP	44	1.6%
WATS - Catch Basin Concerns	44	1.6%
Roads - Traffic Signal Timing Inquiry	42	1.6%
WRS - Recycling - Blue Cart	34	1.3%
AS - Lost and Found Animal	29	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	29	1.1%
Roads - Traffic or Pedestrian Light Repair	29	1.1%
WATS - Construction Inquiry	29	1.1%
Total Top 20 SR Types	1,576	58.6%
Total Other SRs	1,112	41.4%
Total SRs for Ward	2,688	100.0%