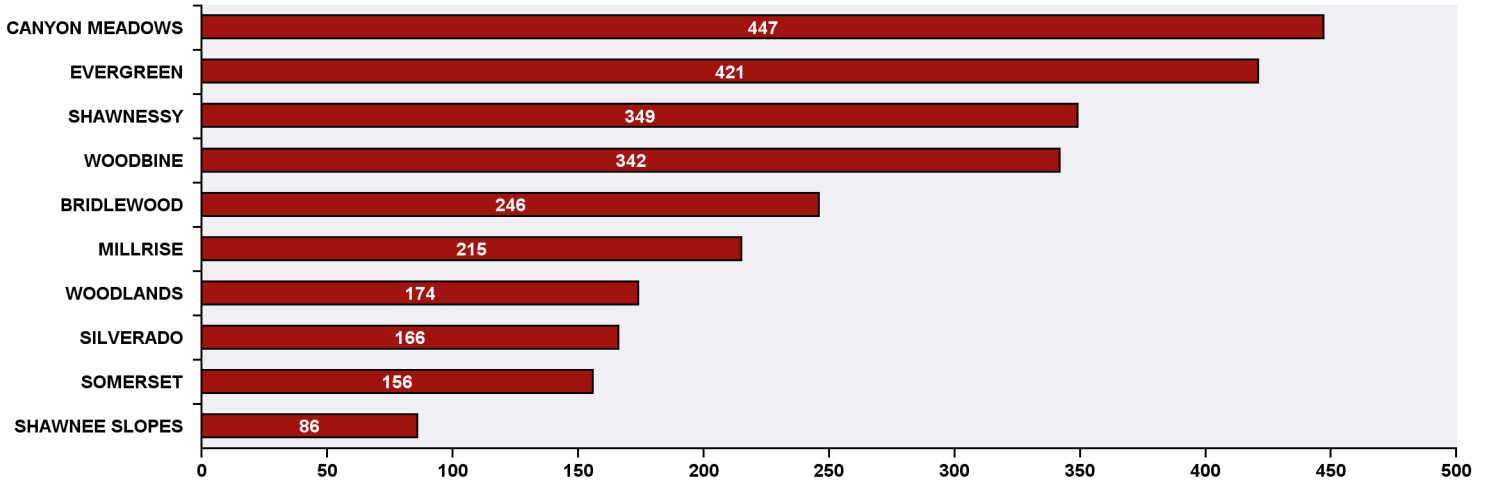


Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Street Cleaning	163	6.2%
Roads - Roadway Maintenance	125	4.8%
WRS - Cart Management	107	4.1%
Finance - Property Tax Account Inquiry	106	4.0%
Finance - ONLINE TIPP Agreement Request	104	4.0%
WRS - Waste - Residential	104	4.0%
Parks - Tree Concern - WAM	98	3.7%
WRS - Compost - Green Cart	95	3.6%
CBS Inspection - Electrical	76	2.9%
Roads - Traffic Signal Timing Inquiry	56	2.1%
311 Contact Us	53	2.0%
Finance - TIPP Agreement Request	45	1.7%
WATS - Water Consumption Appointment	45	1.7%
WRS - Recycling - Blue Cart	43	1.6%
CBS Inspection - Residential Improvement Project - RIP	39	1.5%
WATS - Service and Main Valve Issues	38	1.4%
Bylaw - Long Grass - Weeds Infraction	36	1.4%
TI - Southwest & West Ring Road Connections Inquiry	34	1.3%
AS - Lost and Found Animal	33	1.3%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.2%
Total Top 20 SR Types	1,431	54.4%
Total Other SRs	1,199	45.6%
Total SRs for Ward	2,630	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.