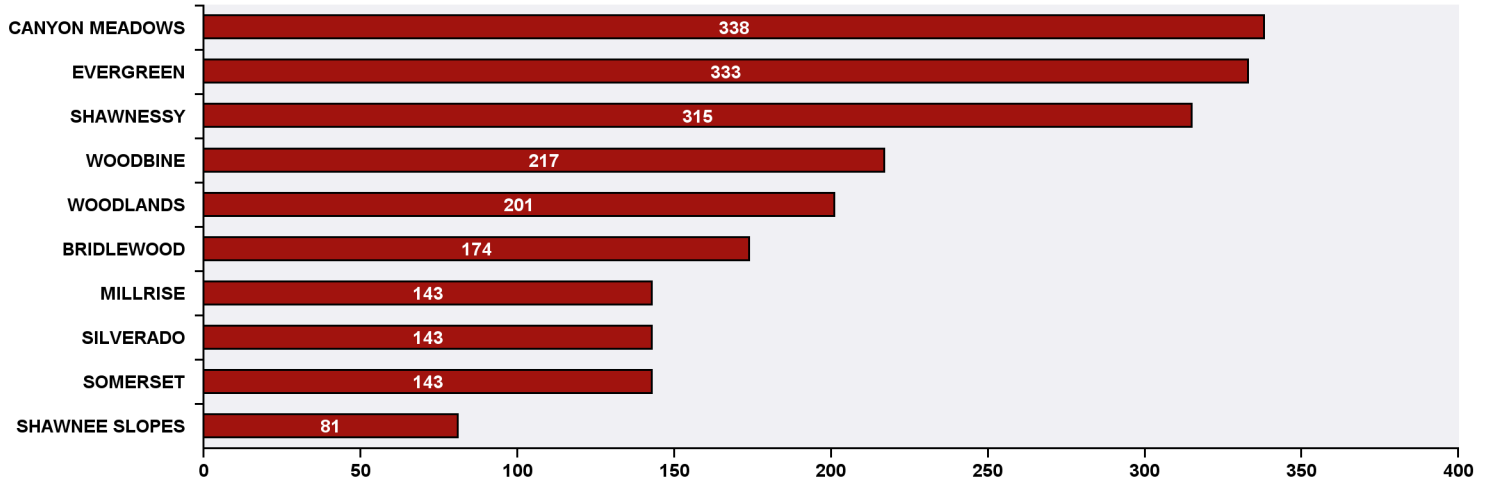


## Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	302	14.1%
Bylaw - Snow and Ice on Sidewalk	110	5.1%
Finance - Property Tax Account Inquiry	84	3.9%
Finance - ONLINE TIPP Agreement Request	67	3.1%
Roads - Snow and Ice Control	65	3.0%
Parks - Snow and Ice Concerns - WAM	63	2.9%
WRS - Compost - Green Cart	61	2.8%
WRS - Waste - Residential	60	2.8%
WRS - Cart Management	54	2.5%
CBS Inspection - Electrical	53	2.5%
Roads - Traffic or Pedestrian Light Repair	47	2.2%
Roads - Streetlight Maintenance	46	2.1%
Finance - TIPP Agreement Request	45	2.1%
CBS Inspection - Furnace Replacement	40	1.9%
CBS Inspection - Residential Improvement Project - RIP	40	1.9%
WRS - Recycling - Blue Cart	38	1.8%
CT - Employee Conduct	35	1.6%
WATS - Sewage Back-up	34	1.6%
Roads - Signs - Missing - Damaged	27	1.3%
Roads - Traffic Signal Timing Inquiry	27	1.3%
<b>Total Top 20 SR Types</b>	<b>1,298</b>	<b>60.4%</b>
<b>Total Other SRs</b>	<b>850</b>	<b>39.6%</b>
<b>Total SRs for Ward</b>	<b>2,148</b>	<b>100.0%</b>