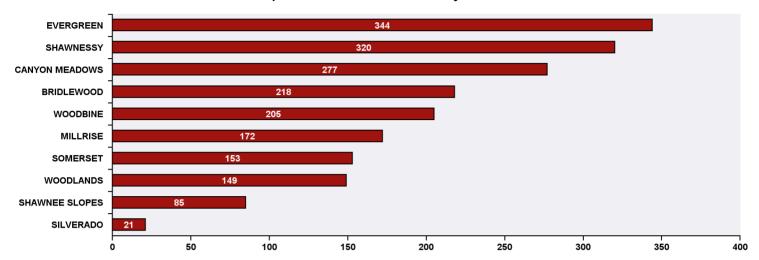
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	189	9.6%
City Clerk's - General Election 2017	111	5.6%
Finance - Property Tax Account Inquiry	85	4.3%
WRS - Compost - Green Cart	82	4.1%
WRS - Waste - Residential	79	4.0%
CBS Inspection - Electrical	65	3.3%
CBS Inspection - Residential Improvement Project - RIP	52	2.6%
Parks - Tree Concern - WAM	47	2.4%
WRS - Recycling - Blue Cart	42	2.1%
Roads - Debris on Street/Sidewalk/Boulevard	40	2.0%
Finance - TIPP Agreement Request	39	2.0%
Bylaw - Temporary Signs Infraction on City Property	38	1.9%
Finance - ONLINE TIPP Agreement Request	38	1.9%
AS - Lost and Found Animal	36	1.8%
CBS Inspection - Furnace Replacement	33	1.7%
Roads - Streetlight Maintenance	30	1.5%
CT - Employee Conduct	28	1.4%
CNS - Subsidized Programs - Fair Entry	24	1.2%
311 Contact Us	22	1.1%
WATS - Sewage Back-up	22	1.1%
Total Top 20 SR Types	1,102	55.8%
Total Other SRs	874	44.2%
Total SRs for Ward	1,976	100.0%