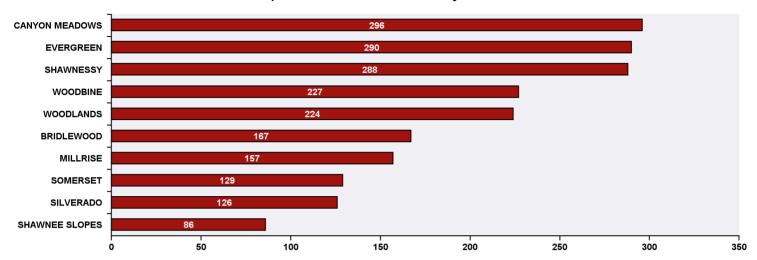
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in October 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	100	4.9%
WRS - Compost - Green Cart	74	3.7%
WRS - Cart Management	72	3.6%
WRS - Waste - Residential	68	3.4%
Roads - Streetlight Maintenance	58	2.9%
Roads - Traffic Signal Timing Inquiry	57	2.8%
WRS - Recycling - Blue Cart	53	2.6%
CBS Inspection - Electrical	52	2.6%
Finance - ONLINE TIPP Agreement Request	49	2.4%
City Clerk's - Olympic VOTE 2018	42	2.1%
CT - Employee Conduct	38	1.9%
CBS Inspection - Furnace Replacement	37	1.8%
Roads - Backlane Maintenance	37	1.8%
CBS Inspection - Residential Improvement Project - RIP	36	1.8%
311 Contact Us	33	1.6%
Roads - Signs - Missing - Damaged	32	1.6%
Roads - Debris on Street/Sidewalk/Boulevard	31	1.5%
CT - Bus Route or Bus Schedule	30	1.5%
Roads - Snow and Ice Control	30	1.5%
Finance - TIPP Agreement Request	29	1.4%
Total Top 20 SR Types	958	47.3%
Total Other SRs	1,068	52.7%
Total SRs for Ward	2,026	100.0%