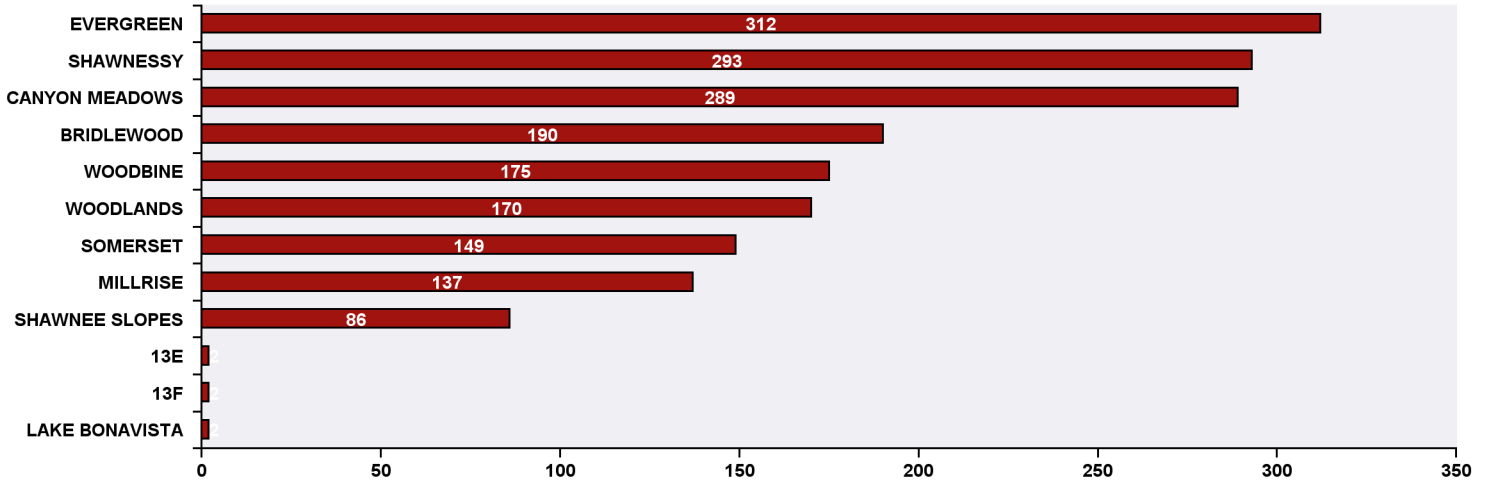




Top 10 Communities in Ward 13 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Parks - Tree Concern - WAM	94	5.2%
Finance - Property Tax Account Inquiry	86	4.8%
WRS - Compost - Green Cart	83	4.6%
WRS - Cart Management	74	4.1%
CBS Inspection - Electrical	70	3.9%
WRS - Waste - Residential	68	3.8%
Finance - ONLINE TIPP Agreement Request	53	2.9%
CT - Bus Route or Bus Schedule	49	2.7%
WRS - Recycling - Blue Cart	43	2.4%
CBS Inspection - Residential Improvement Project - RIP	42	2.3%
CNS - Subsidized Programs - Fair Entry	42	2.3%
Roads - Dead Animal Pick-Up	40	2.2%
Finance - TIPP Agreement Request	36	2.0%
311 Contact Us	32	1.8%
Bylaw - Temporary Signs Infraction on City Property	32	1.8%
CBS Inspection - Furnace Replacement	29	1.6%
CT - Employee Conduct	26	1.4%
CBS Inspection - Gas	24	1.3%
CBS - RIM - Property Research	24	1.3%
Roads - Detour Inquiry	24	1.3%
Roads - Streetlight Maintenance	24	1.3%
Total Top 20 SR Types	995	55.0%
Total Other SRs	815	45.0%
Total SRs for Ward	1,810	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.