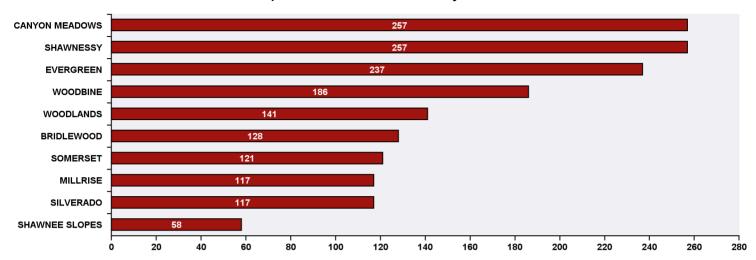
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	67	4.1%
Finance - Property Tax Account Inquiry	66	4.0%
CBS Inspection - Residential Improvement Project - RIP	51	3.1%
CBS Inspection - Electrical	49	3.0%
Parks - Tree Concern - WAM	46	2.8%
WRS - Compost - Green Cart	44	2.7%
Roads - Dead Animal Pick-Up	41	2.5%
Roads - Traffic Signal Timing Inquiry	39	2.4%
Roads - Streetlight Maintenance	36	2.2%
WRS - Recycling - Blue Cart	36	2.2%
AS - Lost and Found Animal	34	2.1%
WRS - Waste - Residential	34	2.1%
Corporate - Graffiti Concerns	32	1.9%
Finance - ONLINE TIPP Agreement Request	32	1.9%
311 Contact Us	31	1.9%
Finance - TIPP Agreement Request	30	1.8%
Roads - Sidewalk - Curb and Gutter Repair	30	1.8%
CN - Subsidized Programs - Fair Entry	29	1.8%
CBS Inspection - Furnace Replacement	27	1.6%
AS - Animal at Large	25	1.5%
CT - Bus Route or Bus Schedule	25	1.5%
CT - Employee Conduct	25	1.5%
Total Top 20 SR Types	829	50.3%
Total Other SRs	819	49.7%
Total SRs for Ward	1,648	100.0%