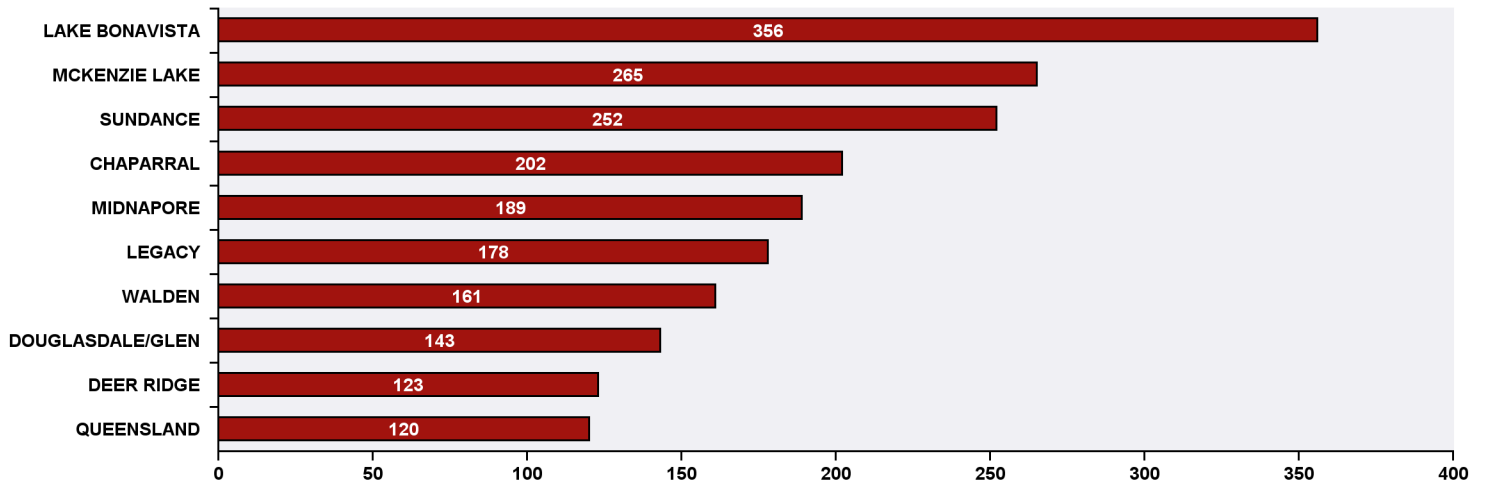


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Roadway Maintenance	177	7.8%
Finance - Property Tax Account Inquiry	99	4.4%
Finance - ONLINE TIPP Agreement Request	96	4.2%
WRS - Cart Management	90	4.0%
CBS Inspection - Electrical	79	3.5%
Roads - Snow and Ice Control	78	3.4%
WRS - Waste - Residential	72	3.2%
WATS - Catch Basin Concerns	71	3.1%
CBS Inspection - Residential Improvement Project - RIP	49	2.2%
Parks - Wildlife Sightings	47	2.1%
WRS - Recycling - Blue Cart	41	1.8%
Parks - Tree Concern - WAM	40	1.8%
WRS - Compost - Green Cart	39	1.7%
Bylaw - Snow and Ice on Sidewalk	35	1.5%
311 Contact Us	34	1.5%
CBS Inspection - Commercial or Multi-Family	34	1.5%
CBS Inspection - Furnace Replacement	34	1.5%
Roads - Streetlight Maintenance	34	1.5%
Finance - TIPP Agreement Request	33	1.5%
CBS Inspection - Plumbing	30	1.3%
Roads - Sidewalk - Curb and Gutter Repair	30	1.3%
<b>Total Top 20 SR Types</b>	<b>1,242</b>	<b>54.6%</b>
<b>Total Other SRs</b>	<b>1,032</b>	<b>45.4%</b>
<b>Total SRs for Ward</b>	<b>2,274</b>	<b>100.0%</b>