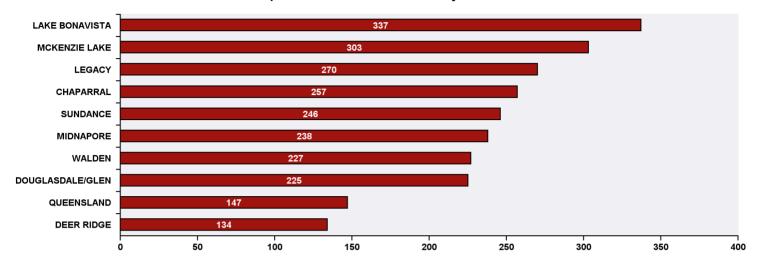
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	133	4.9%
Finance - ONLINE TIPP Agreement Request	114	4.2%
CBS Inspection - Electrical	106	3.9%
Parks - Tree Concern - WAM	96	3.6%
Roads - Sidewalk - Curb and Gutter Repair	88	3.3%
WRS - Cart Management	84	3.1%
WRS - Compost - Green Cart	81	3.0%
Finance - TIPP Agreement Request	77	2.8%
WRS - Waste - Residential	77	2.8%
Parks - Wildlife Sightings	65	2.4%
CBS Inspection - Residential Improvement Project - RIP	56	2.1%
WRS - Recycling - Blue Cart	53	2.0%
Corporate - Graffiti Concerns	51	1.9%
WRS - New Service - Carts	51	1.9%
AS - Pick Up Stray	49	1.8%
311 Contact Us	44	1.6%
Bylaw - Material on Public Property	40	1.5%
Bylaw - Long Grass - Weeds Infraction	39	1.4%
CBS Inspection - Gas	37	1.4%
CBS Inspection - Furnace Replacement	36	1.3%
Total Top 20 SR Types	1,377	51.0%
Total Other SRs	1,325	49.0%
Total SRs for Ward	2,702	100.0%