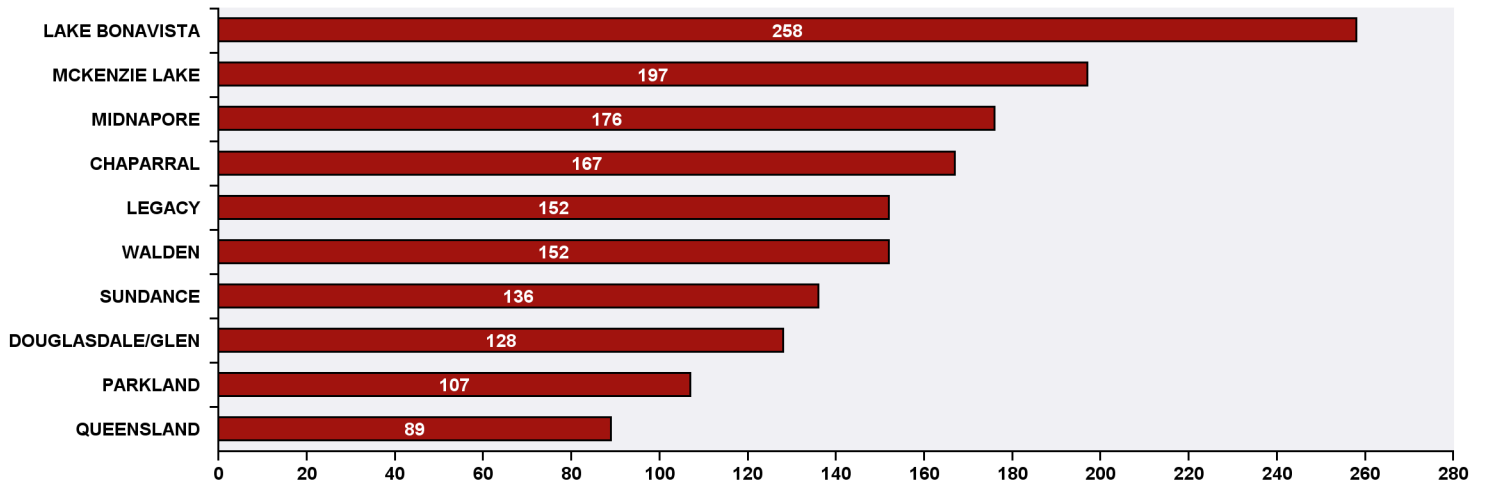


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	152	8.7%
Finance - ONLINE TIPP Agreement Request	121	6.9%
Finance - Property Tax Account Inquiry	109	6.2%
CBS Inspection - Electrical	77	4.4%
WRS - Recycling - Blue Cart	76	4.3%
Finance - TIPP Agreement Request	75	4.3%
WRS - Waste - Residential	62	3.5%
CBS Inspection - Residential Improvement Project - RIP	61	3.5%
WRS - Cart Management	61	3.5%
WRS - New Service - Carts	47	2.7%
WRS - Compost - Green Cart	45	2.6%
CBS Inspection - Commercial or Multi-Family	31	1.8%
Roads - Streetlight Maintenance	30	1.7%
Bylaw - Material on Public Property	27	1.5%
CBS Inspection - Furnace Replacement	27	1.5%
CBS Inspection - Gas	26	1.5%
WATS - Construction Informational Requests	24	1.4%
CBS Inspection - Plumbing	20	1.1%
Roads - Debris on Street/Sidewalk/Boulevard	20	1.1%
AS - Lost and Found Animal	19	1.1%
WATS - Sewage Back-up	19	1.1%
<b>Total Top 20 SR Types</b>	<b>1,129</b>	<b>64.3%</b>
<b>Total Other SRs</b>	<b>628</b>	<b>35.7%</b>
<b>Total SRs for Ward</b>	<b>1,757</b>	<b>100.0%</b>