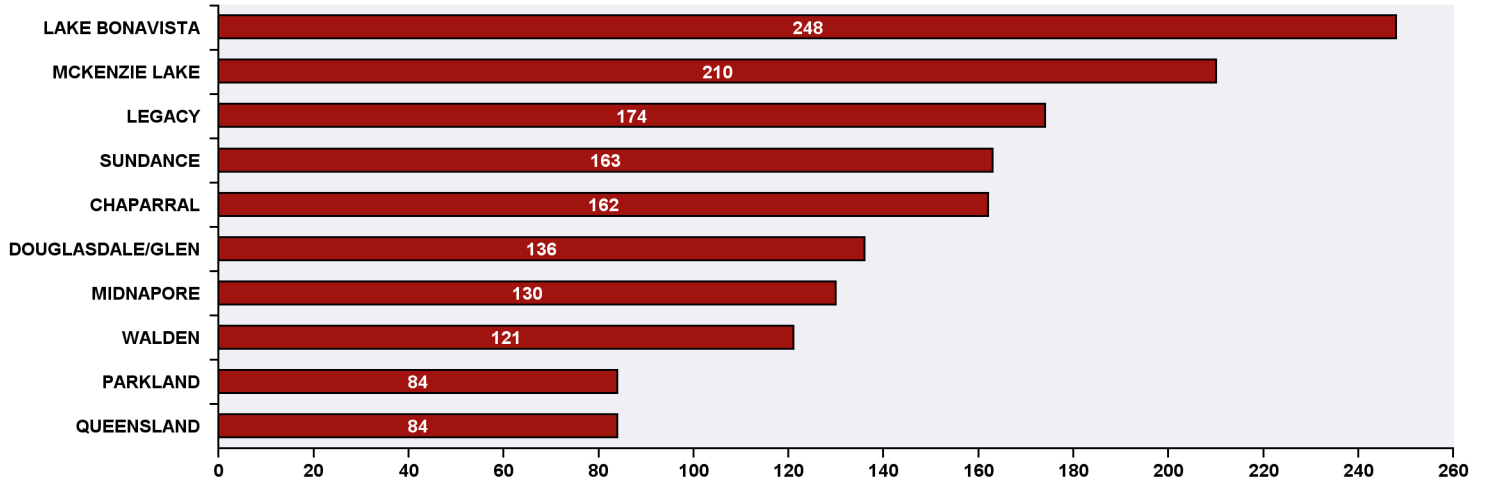


Top 10 Communities in Ward 14 by SR Volume



| Top 20 SR Types by Volume | SR Count | % of Total Ward |
|--|--------------|-----------------|
| Roads - Snow and Ice Control | 112 | 6.7% |
| Finance - ONLINE TIPP Agreement Request | 109 | 6.5% |
| Bylaw - Snow and Ice on Sidewalk | 101 | 6.0% |
| Finance - Property Tax Account Inquiry | 68 | 4.1% |
| Roads - Streetlight Maintenance | 60 | 3.6% |
| WRS - Waste - Residential | 60 | 3.6% |
| CBS Inspection - Electrical | 51 | 3.0% |
| WRS - Cart Management | 50 | 3.0% |
| Finance - TIPP Agreement Request | 49 | 2.9% |
| WRS - Recycling - Blue Cart | 49 | 2.9% |
| CBS Inspection - Furnace Replacement | 42 | 2.5% |
| CBS Inspection - Residential Improvement Project - RIP | 40 | 2.4% |
| Parks - Snow and Ice Concerns - WAM | 40 | 2.4% |
| WRS - New Service - Carts | 34 | 2.0% |
| WATS - Sewage Back-up | 32 | 1.9% |
| CBS Inspection - Plumbing | 30 | 1.8% |
| AS - Pick Up Stray | 29 | 1.7% |
| Bylaw - Material on Public Property | 27 | 1.6% |
| CBS Inspection - Gas | 27 | 1.6% |
| CBS Inspection - Commercial or Multi-Family | 26 | 1.5% |
| Total Top 20 SR Types | 1,036 | 61.7% |
| Total Other SRs | 643 | 38.3% |
| Total SRs for Ward | 1,679 | 100.0% |