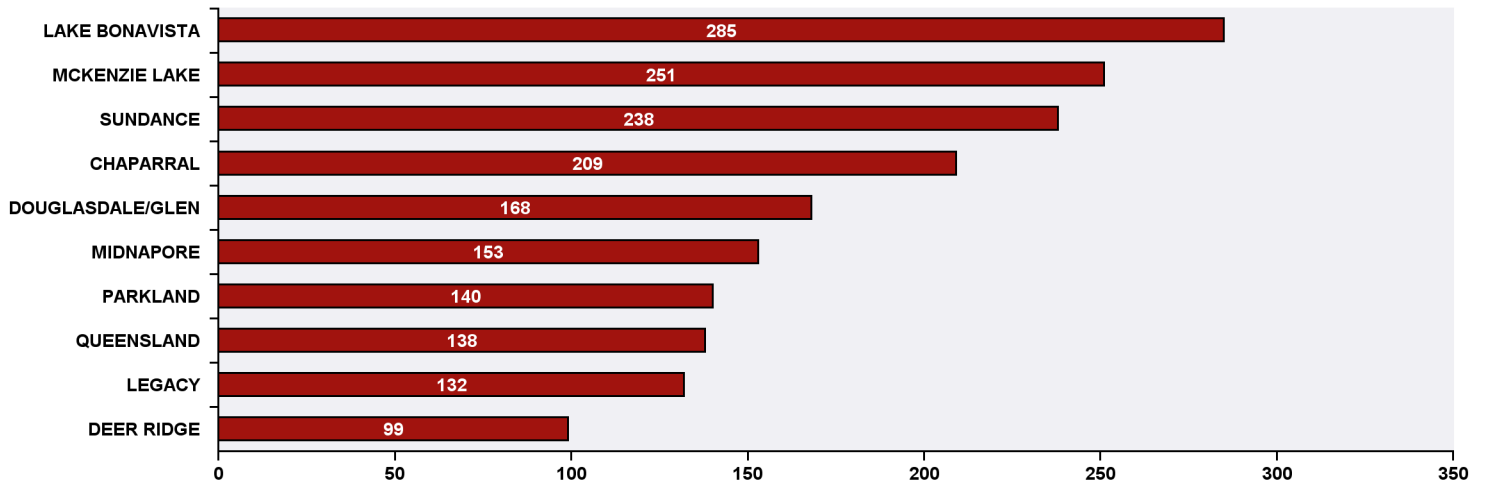


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	307	15.0%
Bylaw - Snow and Ice on Sidewalk	259	12.7%
Finance - Property Tax Account Inquiry	81	4.0%
WRS - Cart Management	69	3.4%
CNS - Snow Angels Campaign	65	3.2%
CBS Inspection - Electrical	64	3.1%
Finance - ONLINE TIPP Agreement Request	57	2.8%
WRS - Waste - Residential	55	2.7%
WRS - Recycling - Blue Cart	50	2.4%
Bylaw - Material on Public Property	48	2.3%
CBS Inspection - Commercial or Multi-Family	42	2.1%
WRS - Compost - Green Cart	39	1.9%
Roads - Streetlight Maintenance	38	1.9%
CBS Inspection - Plumbing	34	1.7%
CBS Inspection - Residential Improvement Project - RIP	34	1.7%
Finance - TIPP Agreement Request	33	1.6%
Parks - Snow and Ice Concerns - WAM	30	1.5%
WRS - New Service - Carts	28	1.4%
CBS Inspection - Furnace Replacement	26	1.3%
CBS Inspection - Gas	25	1.2%
Total Top 20 SR Types	1,384	67.7%
Total Other SRs	661	32.3%
Total SRs for Ward	2,045	100.0%