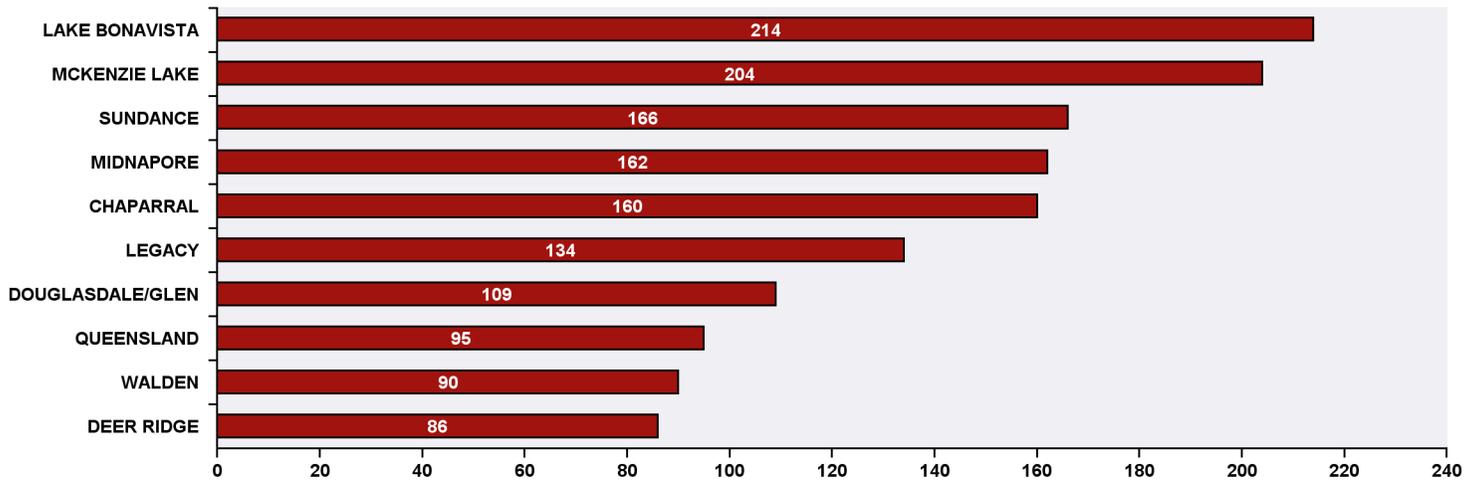


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	188	11.6%
Bylaw - Snow and Ice on Sidewalk	115	7.1%
Roads - Streetlight Maintenance	106	6.6%
Finance - Property Tax Account Inquiry	74	4.6%
WRS - Waste - Residential	62	3.8%
Finance - ONLINE TIPP Agreement Request	59	3.7%
CBS Inspection - Electrical	52	3.2%
WRS - Cart Management	44	2.7%
CBS Inspection - Furnace Replacement	43	2.7%
Parks - Snow and Ice Concerns - WAM	43	2.7%
CBS Inspection - Residential Improvement Project - RIP	41	2.5%
Finance - TIPP Agreement Request	32	2.0%
CT - Employee Conduct	28	1.7%
WRS - Recycling - Blue Cart	27	1.7%
WRS - Compost - Green Cart	26	1.6%
Bylaw - Material on Public Property	25	1.5%
CBS Inspection - Plumbing	19	1.2%
Roads - Traffic or Pedestrian Light Repair	19	1.2%
AS - Animal at Large	18	1.1%
CN - Subsidized Programs - Fair Entry	18	1.1%
Total Top 20 SR Types	1,039	64.4%
Total Other SRs	575	35.6%
Total SRs for Ward	1,614	100.0%