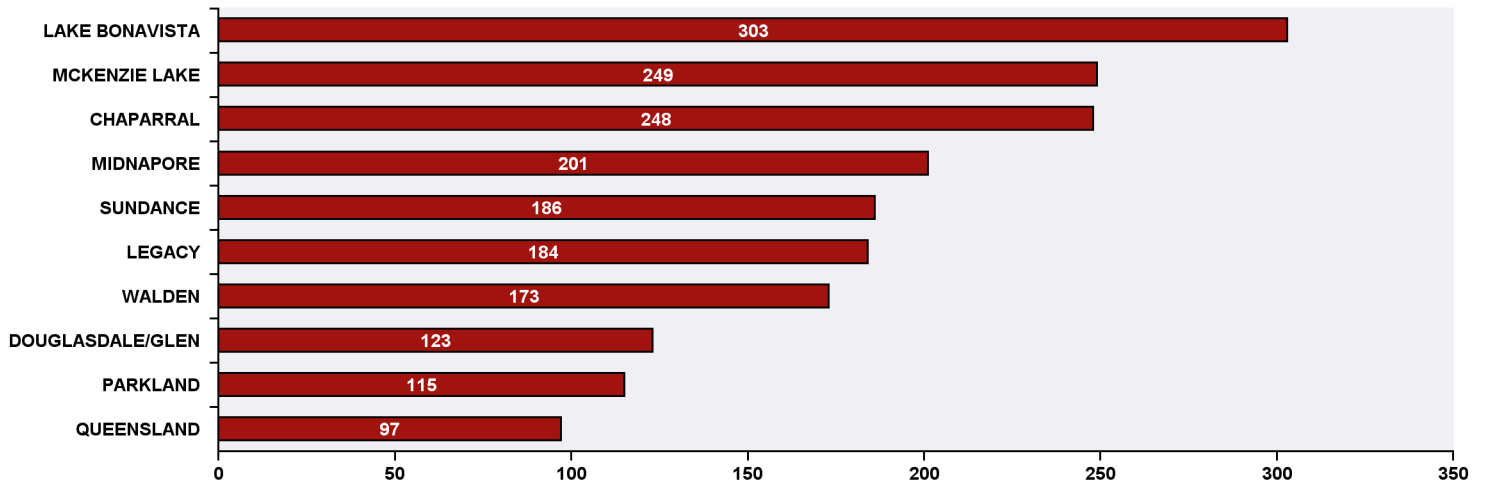


Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	298	14.2%
Bylaw - Snow and Ice on Sidewalk	161	7.7%
Finance - ONLINE TIPP Agreement Request	123	5.9%
WRS - Cart Management	97	4.6%
Finance - Property Tax Account Inquiry	96	4.6%
WRS - Waste - Residential	92	4.4%
CBS Inspection - Electrical	74	3.5%
Finance - TIPP Agreement Request	67	3.2%
WRS - Recycling - Blue Cart	67	3.2%
WRS - New Service - Carts	43	2.0%
CBS Inspection - Furnace Replacement	38	1.8%
CBS Inspection - Residential Improvement Project - RIP	36	1.7%
Roads - Streetlight Maintenance	35	1.7%
CBS Inspection - Commercial or Multi-Family	32	1.5%
Parks - Wildlife Sightings	28	1.3%
WRS - Compost - Green Cart	28	1.3%
CBS Inspection - Gas	27	1.3%
CNS - Subsidized Programs - Fair Entry	26	1.2%
AS - Animal Licence - Concerns on Existing	22	1.0%
Parks - Snow and Ice Concerns - WAM	22	1.0%
Total Top 20 SR Types	1,412	67.2%
Total Other SRs	690	32.8%
Total SRs for Ward	2,102	100.0%