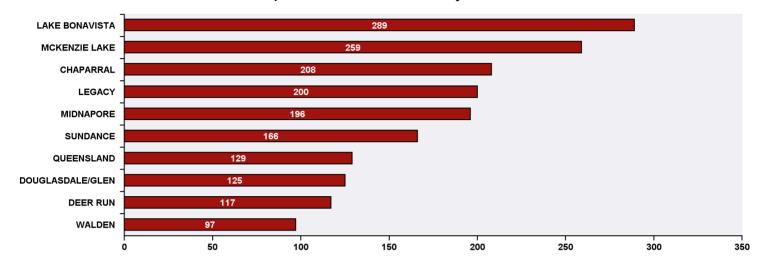
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2019

## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	178	8.7%
Roads - Streetlight Maintenance	129	6.3%
Finance - ONLINE TIPP Agreement Request	119	5.8%
Roads - Snow and Ice Control	87	4.3%
WRS - Waste - Residential	74	3.6%
Finance - Property Tax Account Inquiry	70	3.4%
WRS - Cart Management	70	3.4%
CBS Inspection - Electrical	66	3.2%
Finance - TIPP Agreement Request	59	2.9%
CBS Inspection - Residential Improvement Project - RIP	50	2.4%
Parks - Snow and Ice Concerns - WAM	43	2.1%
WRS - Recycling - Blue Cart	43	2.1%
WRS - Compost - Green Cart	40	2.0%
AS - Pick Up Stray	37	1.8%
CBS Inspection - Furnace Replacement	36	1.8%
CBS Inspection - Commercial or Multi-Family	35	1.7%
AS - Animal at Large	29	1.4%
Parks - Wildlife Sightings	29	1.4%
CBS Inspection - Plumbing	27	1.3%
AS - Animal Licence - Concerns on Existing	24	1.2%
Roads - Dead Animal Pick-Up	24	1.2%
Total Top 20 SR Types	1,269	62.0%
Total Other SRs	777	38.0%
Total SRs for Ward	2,046	100.0%