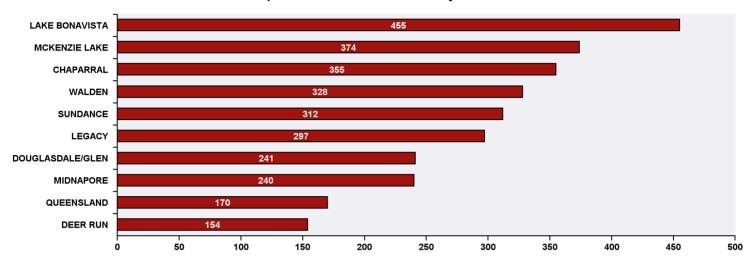
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2018

Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	284	8.6%
Finance - Property Tax Account Inquiry	223	6.7%
Finance - TIPP Agreement Request	153	4.6%
Parks - Tree Concern - WAM	126	3.8%
WRS - Cart Management	120	3.6%
WRS - Compost - Green Cart	113	3.4%
Roads - Roadway Maintenance	111	3.4%
CBS Inspection - Electrical	97	2.9%
WATS - Catch Basin Concerns	96	2.9%
WRS - Waste - Residential	80	2.4%
Parks - Wildlife Sightings	75	2.3%
Bylaw - Long Grass - Weeds Infraction	60	1.8%
Roads - Sidewalk - Curb and Gutter Repair	57	1.7%
AS - Pick Up Stray	56	1.7%
CBS Inspection - Residential Improvement Project - RIP	54	1.6%
Roads - Streetlight Maintenance	54	1.6%
WRS - New Service - Carts	48	1.5%
WRS - Recycling - Blue Cart	48	1.5%
311 Contact Us	46	1.4%
CBS Inspection - Commercial or Multi-Family	42	1.3%
Total Top 20 SR Types	1,943	58.8%
Total Other SRs	1,362	41.2%
Total SRs for Ward	3,305	100.0%