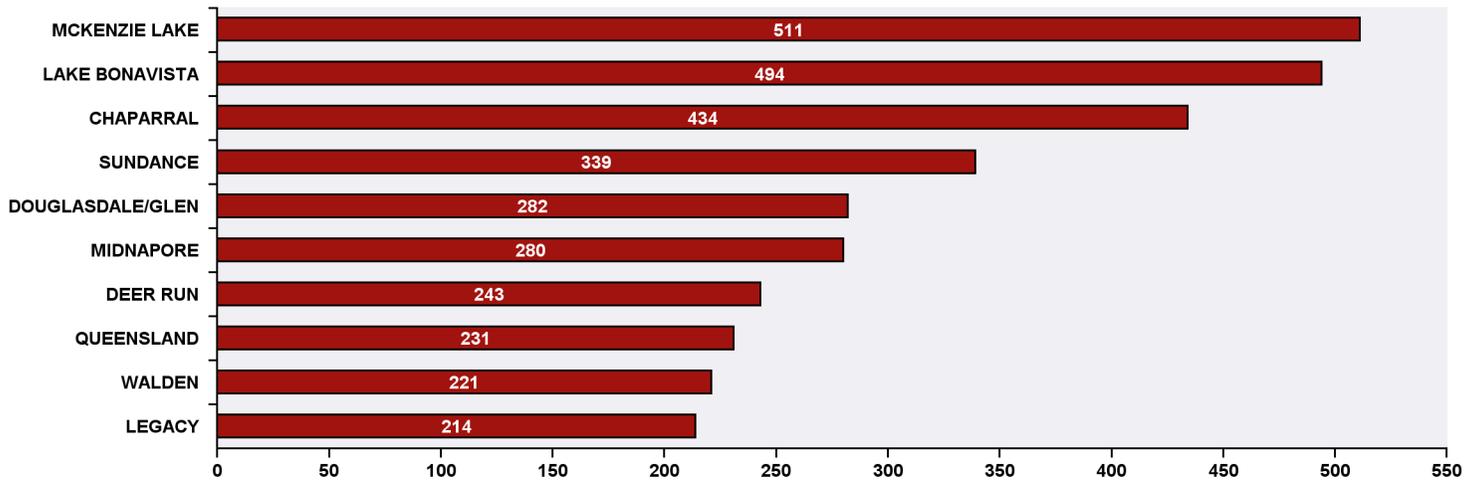




Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	1,360	36.2%
WATS - Catch Basin Concerns	332	8.8%
Bylaw - Snow and Ice on Sidewalk	196	5.2%
Roads - Roadway Maintenance	169	4.5%
Finance - Property Tax Account Inquiry	89	2.4%
WRS - Cart Management	86	2.3%
Finance - ONLINE TIPP Agreement Request	80	2.1%
CBS Inspection - Electrical	76	2.0%
WRS - Waste - Residential	65	1.7%
WRS - Recycling - Blue Cart	56	1.5%
CBS Inspection - Commercial or Multi-Family	50	1.3%
311 Contact Us	49	1.3%
CBS Inspection - Residential Improvement Project - RIP	49	1.3%
Bylaw - Material on Public Property	47	1.3%
Parks - Snow and Ice Concerns - WAM	43	1.1%
Roads - Streetlight Maintenance	40	1.1%
Finance - TIPP Agreement Request	36	1.0%
CBS Inspection - Furnace Replacement	32	0.9%
Law - Risk Management and Claims	32	0.9%
Roads - Sidewalk - Curb and Gutter Repair	32	0.9%
Total Top 20 SR Types	2,919	77.7%
Total Other SRs	839	22.3%
Total SRs for Ward	3,758	100.0%