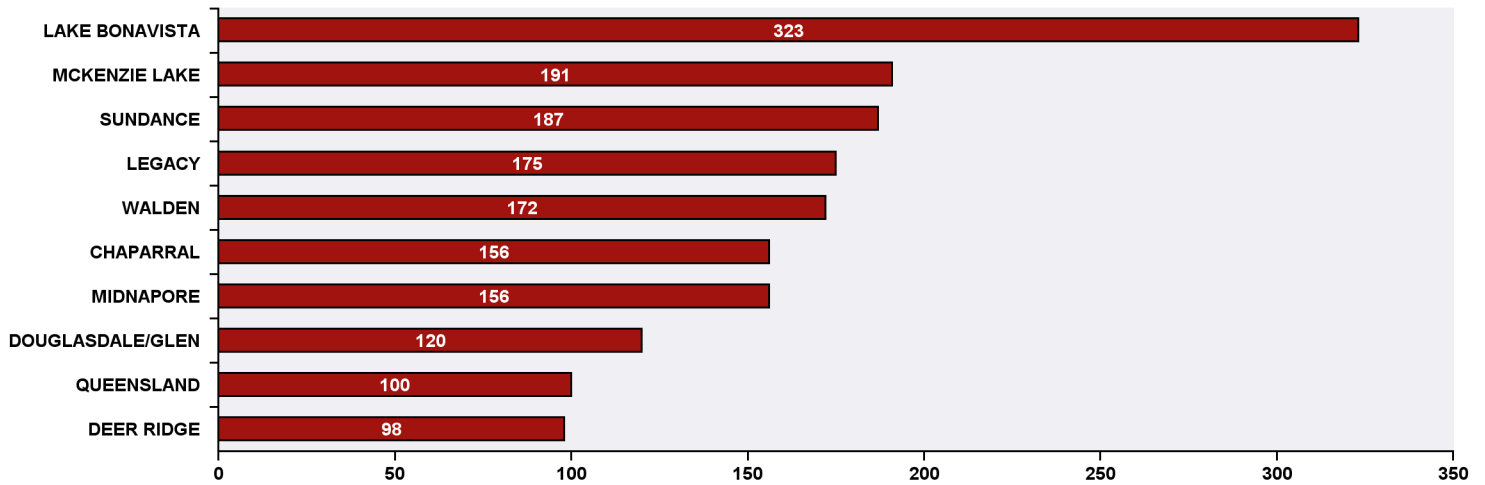


## Top 10 Communities in Ward 14 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	128	6.5%
Finance - ONLINE TIPP Agreement Request	98	5.0%
WRS - Compost - Green Cart	98	5.0%
WRS - Cart Management	92	4.7%
WRS - Waste - Residential	79	4.0%
CBS Inspection - Electrical	77	3.9%
CBS Inspection - Residential Improvement Project - RIP	75	3.8%
WRS - Recycling - Blue Cart	74	3.8%
Finance - TIPP Agreement Request	72	3.6%
Bylaw - Snow and Ice on Sidewalk	69	3.5%
Roads - Snow and Ice Control	63	3.2%
WATS - Watermain Break or Leak	57	2.9%
CBS Inspection - Furnace Replacement	54	2.7%
Roads - Streetlight Maintenance	46	2.3%
CBS Inspection - Gas	42	2.1%
CBS Inspection - Plumbing	39	2.0%
WRS - New Service - Carts	35	1.8%
Bylaw - Temporary Signs Infraction on City Property	29	1.5%
AS - Animal at Large	25	1.3%
AS - Animal Licence - Concerns on Existing	24	1.2%
Bylaw - Material on Public Property	24	1.2%
<b>Total Top 20 SR Types</b>	<b>1,300</b>	<b>65.9%</b>
<b>Total Other SRs</b>	<b>673</b>	<b>34.1%</b>
<b>Total SRs for Ward</b>	<b>1,973</b>	<b>100.0%</b>