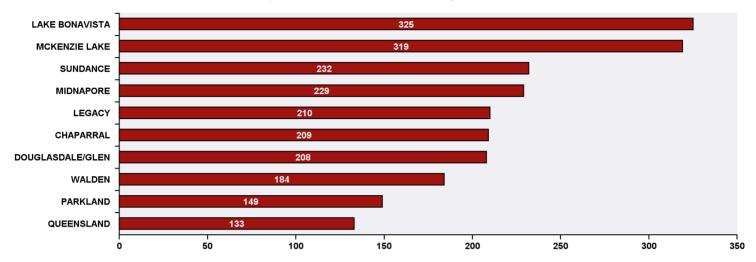
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in November 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	302	12.1%
CBS Inspection - Electrical	106	4.2%
Roads - Streetlight Maintenance	103	4.1%
Bylaw - Snow and Ice on Sidewalk	95	3.8%
Finance - Property Tax Account Inquiry	94	3.8%
WRS - Waste - Residential	87	3.5%
Finance - TIPP Agreement Request	81	3.2%
CBS Inspection - Residential Improvement Project - RIP	80	3.2%
Finance - ONLINE TIPP Agreement Request	77	3.1%
Roads - Snow and Ice Control	73	2.9%
WRS - Recycling - Blue Cart	69	2.8%
WRS - Compost - Green Cart	66	2.6%
WRS - Cart Management	64	2.6%
Parks - Snow and Ice Concerns - WAM	63	2.5%
CBS Inspection - Furnace Replacement	55	2.2%
WRS - New Service - Carts	53	2.1%
CBS Inspection - Commercial or Multi-Family	45	1.8%
CBS Inspection - Gas	40	1.6%
CBS Inspection - Plumbing	38	1.5%
AS - Animal at Large	33	1.3%
Bylaw - Waste and Recycling Infractions	33	1.3%
Parks - Wildlife Sightings	33	1.3%
Total Top 20 SR Types	1,690	67.7%
Total Other SRs	808	32.3%
Total SRs for Ward	2,498	100.0%