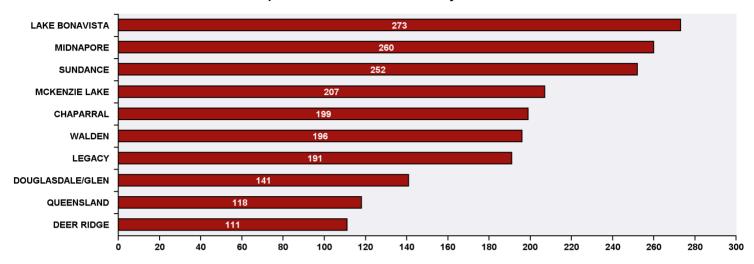
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in September 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	101	4.6%
CBS Inspection - Electrical	80	3.6%
Finance - Property Tax Account Inquiry	77	3.5%
Parks - Tree Concern - WAM	73	3.3%
WRS - Waste - Residential	67	3.0%
Finance - TIPP Agreement Request	61	2.8%
WRS - Recycling - Blue Cart	61	2.8%
WRS - Cart Management	60	2.7%
CBS Inspection - Furnace Replacement	53	2.4%
WRS - Compost - Green Cart	52	2.4%
CBS Inspection - Residential Improvement Project - RIP	48	2.2%
CT - Bus Route or Bus Schedule	48	2.2%
AS - Pick Up Stray	47	2.1%
Parks - Wildlife Sightings	43	1.9%
AS - Animal at Large	40	1.8%
WRS - New Service - Carts	40	1.8%
311 Contact Us	38	1.7%
Roads - Backlane Maintenance	38	1.7%
Roads - Streetlight Maintenance	37	1.7%
Roads - Debris on Street/Sidewalk/Boulevard	35	1.6%
Total Top 20 SR Types	1,099	49.7%
Total Other SRs	1,112	50.3%
Total SRs for Ward	2,211	100.0%