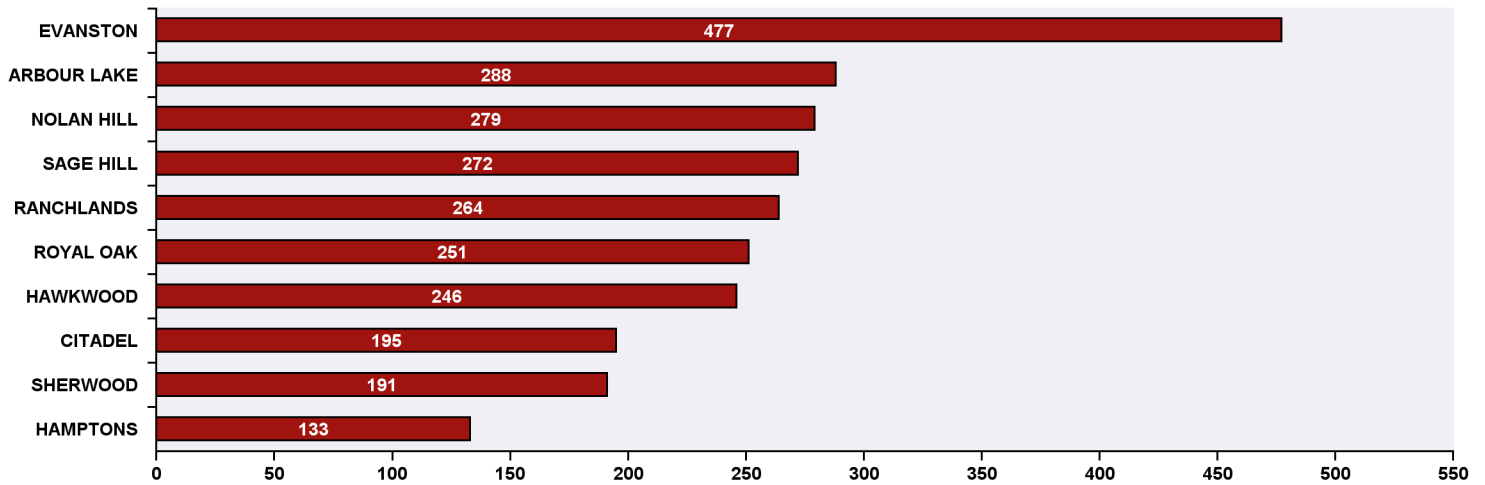


### Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	149	5.3%
CBS Inspection - Electrical	147	5.2%
WRS - Cart Management	126	4.5%
WRS - Waste - Residential	120	4.3%
CBS Inspection - Residential Improvement Project - RIP	94	3.3%
Roads - Dead Animal Pick-Up	92	3.3%
WRS - Recycling - Blue Cart	86	3.1%
WRS - Green Cart Rollout	85	3.0%
Finance - ONLINE TIPP Agreement Request	83	2.9%
Finance - TIPP Agreement Request	75	2.7%
CBS Inspection - Commercial or Multi-Family	73	2.6%
WRS - Compost - Green Cart	67	2.4%
WRS - New Service - Carts	65	2.3%
Parks - Tree Concern - WAM	59	2.1%
CBS Inspection - Plumbing	57	2.0%
311 Contact Us	50	1.8%
Bylaw - Long Grass - Weeds Infraction	49	1.7%
CNS - Subsidized Programs - Fair Entry	40	1.4%
WRS - Program - Green Cart	40	1.4%
Roads - Roadway Maintenance	39	1.4%
<b>Total Top 20 SR Types</b>	<b>1,596</b>	<b>56.7%</b>
<b>Total Other SRs</b>	<b>1,218</b>	<b>43.3%</b>
<b>Total SRs for Ward</b>	<b>2,814</b>	<b>100.0%</b>