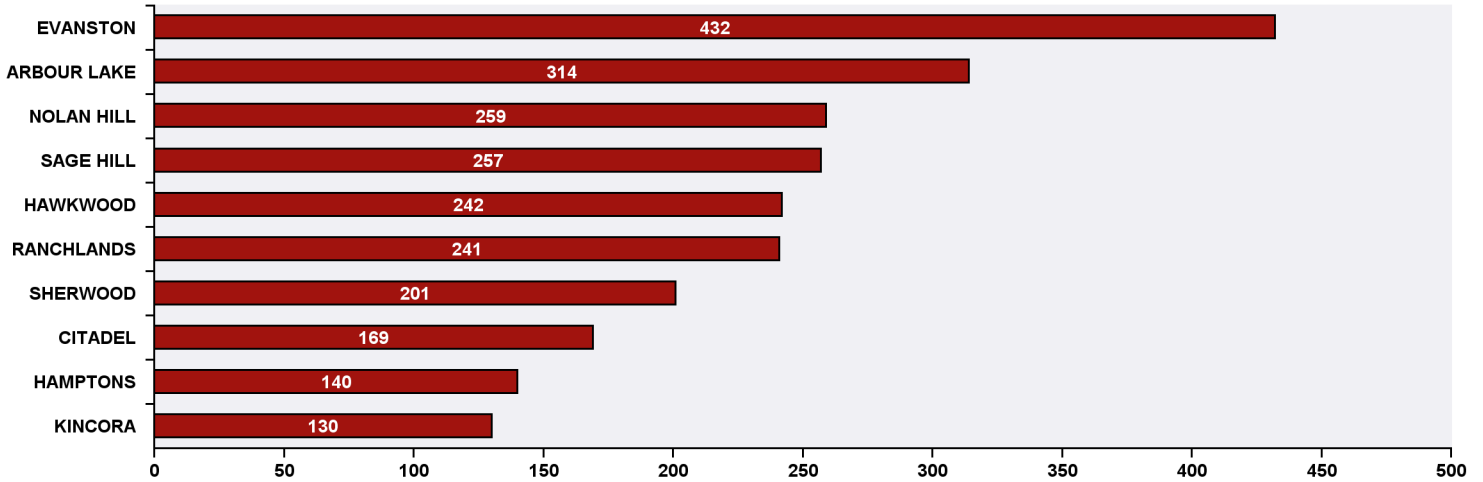




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	146	6.0%
CBS Inspection - Electrical	109	4.5%
Bylaw - Long Grass - Weeds Infraction	92	3.8%
Finance - ONLINE TIPP Agreement Request	86	3.5%
WRS - Cart Management	81	3.3%
Finance - TIPP Agreement Request	74	3.0%
CBS Inspection - Residential Improvement Project - RIP	63	2.6%
Roads - Dead Animal Pick-Up	63	2.6%
WRS - New Service - Carts	58	2.4%
WRS - Waste - Residential	55	2.3%
Corporate - Graffiti Concerns	54	2.2%
Parks - Tree Concern - WAM	52	2.1%
311 Contact Us	49	2.0%
Roads - Roadway Maintenance	49	2.0%
WRS - Compost - Green Cart	47	1.9%
Roads - Signs - Missing - Damaged	41	1.7%
CBS Inspection - Plumbing	40	1.6%
WRS - Recycling - Blue Cart	40	1.6%
CBS Inspection - Commercial or Multi-Family	39	1.6%
Bylaw - Material on Public Property	38	1.6%
Total Top 20 SR Types	1,276	52.5%
Total Other SRs	1,153	47.5%
Total SRs for Ward	2,429	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.