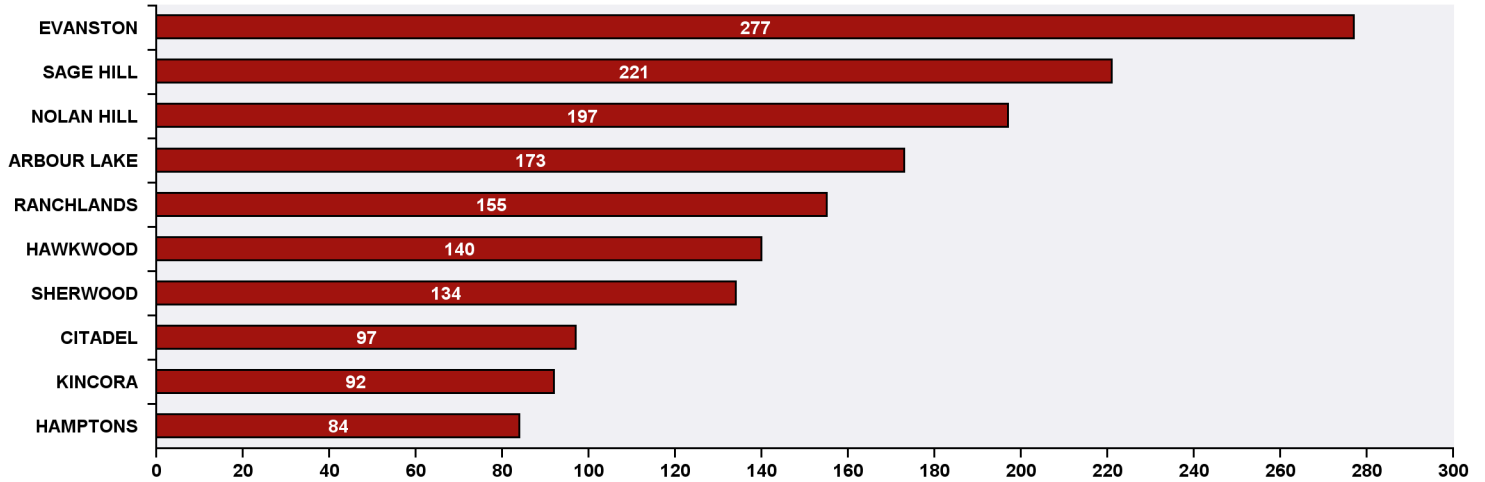




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	157	9.9%
Finance - Property Tax Account Inquiry	123	7.8%
Roads - Snow and Ice Control	87	5.5%
WRS - New Service - Carts	85	5.4%
CBS Inspection - Electrical	84	5.3%
Finance - TIPP Agreement Request	81	5.1%
WRS - Recycling - Blue Cart	55	3.5%
CBS Inspection - Residential Improvement Project - RIP	49	3.1%
WRS - Cart Management	41	2.6%
Corporate - Graffiti Concerns	40	2.5%
WRS - Waste - Residential	40	2.5%
CBS Inspection - Commercial or Multi-Family	39	2.5%
CBS Inspection - Plumbing	39	2.5%
Bylaw - Temporary Signs Infraction on City Property	28	1.8%
Bylaw - Snow and Ice on Sidewalk	24	1.5%
CBS Inspection - Gas	24	1.5%
CT - Employee Conduct	23	1.5%
Roads - Dead Animal Pick-Up	21	1.3%
Roads - Streetlight Maintenance	21	1.3%
311 Contact Us	19	1.2%
Total Top 20 SR Types	1,080	68.1%
Total Other SRs	505	31.9%
Total SRs for Ward	1,585	100.0%