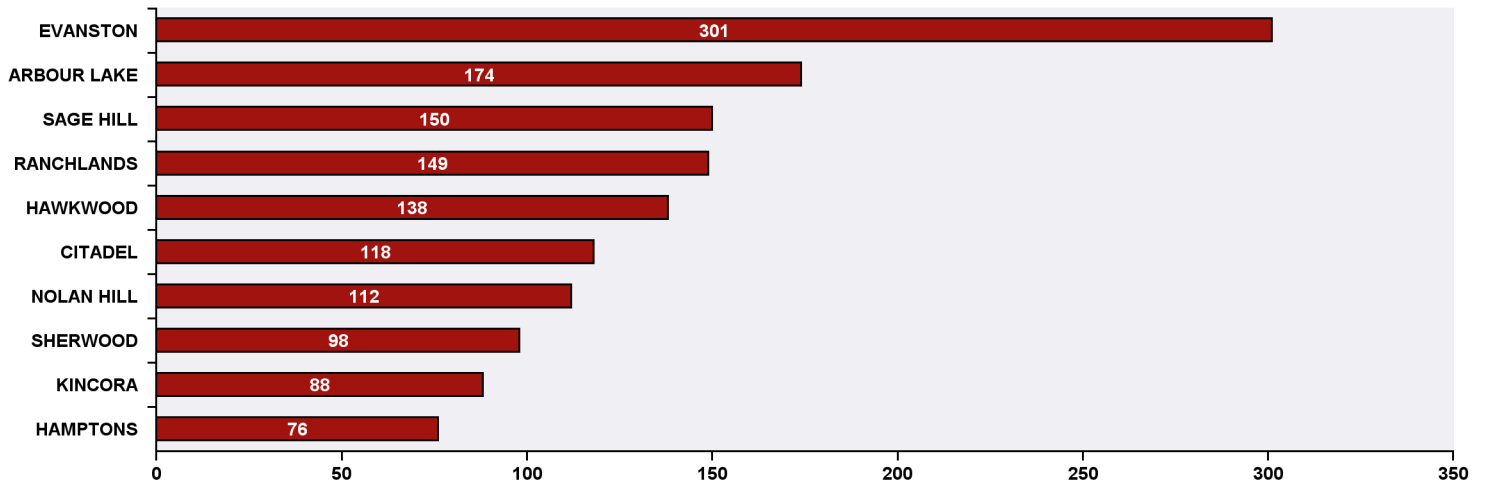




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	117	8.3%
Finance - Property Tax Account Inquiry	73	5.2%
WRS - Cart Management	64	4.5%
CBS Inspection - Residential Improvement Project - RIP	63	4.4%
Bylaw - Snow and Ice on Sidewalk	61	4.3%
CBS Inspection - Electrical	57	4.0%
WRS - New Service - Carts	52	3.7%
Finance - TIPP Agreement Request	46	3.2%
WRS - Waste - Residential	43	3.0%
Corporate - Graffiti Concerns	38	2.7%
WRS - Compost - Green Cart	35	2.5%
WRS - Recycling - Blue Cart	31	2.2%
CBS Inspection - Plumbing	30	2.1%
Roads - Snow and Ice Control	28	2.0%
Roads - Streetlight Maintenance	27	1.9%
CBS Inspection - Commercial or Multi-Family	25	1.8%
Parks - Snow and Ice Concerns - WAM	23	1.6%
Roads - Signs - Traffic and Roadmarking	21	1.5%
Roads - Dead Animal Pick-Up	20	1.4%
CBS Inspection - Gas	19	1.3%
Total Top 20 SR Types	873	61.7%
Total Other SRs	543	38.3%
Total SRs for Ward	1,416	100.0%