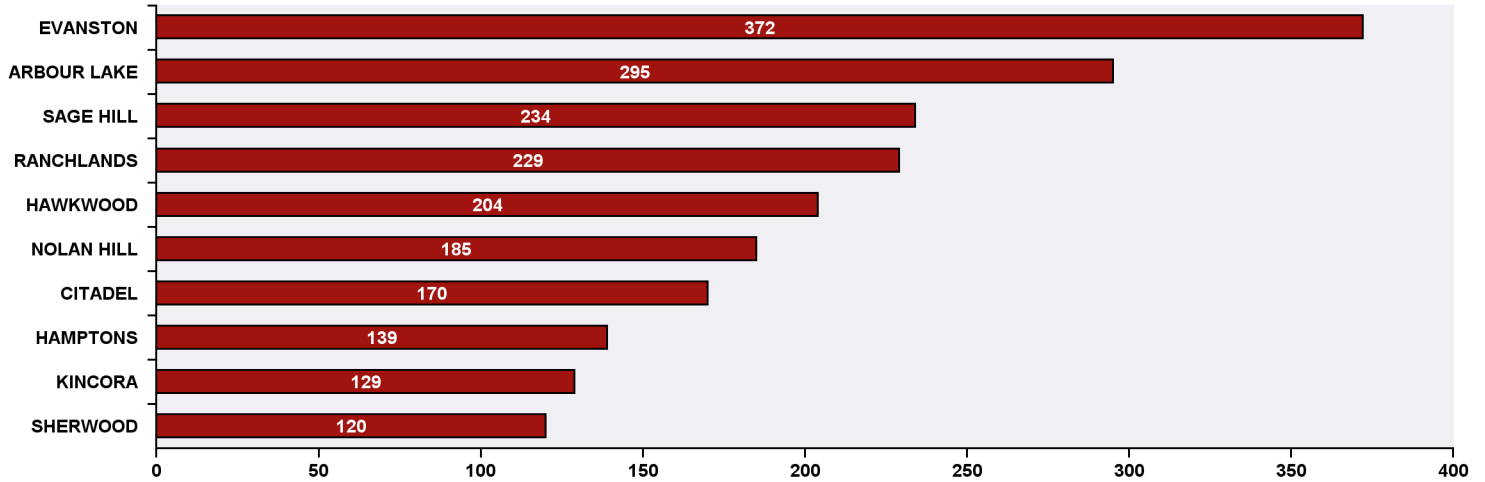


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	362	17.1%
Bylaw - Snow and Ice on Sidewalk	311	14.7%
Finance - Property Tax Account Inquiry	88	4.2%
CBS Inspection - Electrical	86	4.1%
WRS - Cart Management	77	3.6%
Finance - ONLINE TIPP Agreement Request	68	3.2%
CBS Inspection - Residential Improvement Project - RIP	59	2.8%
WRS - Waste - Residential	59	2.8%
WRS - New Service - Carts	45	2.1%
CBS Inspection - Plumbing	42	2.0%
CNS - Snow Angels Campaign	38	1.8%
Parks - Snow and Ice Concerns - WAM	34	1.6%
Finance - TIPP Agreement Request	32	1.5%
311 Contact Us	28	1.3%
CNS - Subsidized Programs - Fair Entry	27	1.3%
CT - Employee Conduct	27	1.3%
CBS - RIM - Property Research	26	1.2%
Roads - Traffic or Pedestrian Light Repair	26	1.2%
Bylaw - Material on Public Property	25	1.2%
Roads - Signs - Missing - Damaged	25	1.2%
Total Top 20 SR Types	1,485	70.2%
Total Other SRs	631	29.8%
Total SRs for Ward	2,116	100.0%