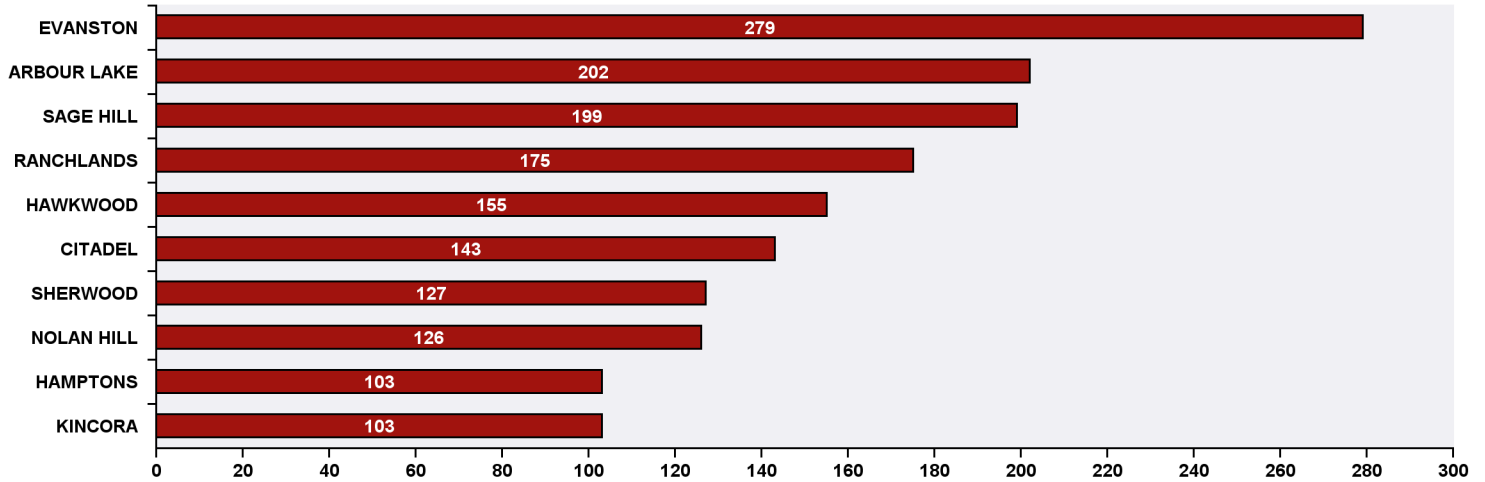


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
WRS - Cart Management	118	7.3%
Finance - ONLINE TIPP Agreement Request	100	6.2%
Finance - Property Tax Account Inquiry	92	5.7%
CBS Inspection - Electrical	71	4.4%
Finance - TIPP Agreement Request	59	3.6%
CBS Inspection - Residential Improvement Project - RIP	51	3.1%
WRS - Recycling - Blue Cart	49	3.0%
Bylaw - Snow and Ice on Sidewalk	42	2.6%
CBS Inspection - Commercial or Multi-Family	42	2.6%
WRS - Compost - Green Cart	42	2.6%
Corporate - Graffiti Concerns	36	2.2%
CBS Inspection - Plumbing	33	2.0%
WRS - Waste - Residential	33	2.0%
Roads - Streetlight Maintenance	32	2.0%
CBS Inspection - Furnace Replacement	26	1.6%
CT - Employee Conduct	26	1.6%
WRS - New Service - Carts	24	1.5%
CBS - RIM - Property Research	23	1.4%
Roads - Signs - Missing - Damaged	23	1.4%
AS - Animal Licence - Concerns on Existing	22	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	22	1.4%
Total Top 20 SR Types	966	59.5%
Total Other SRs	657	40.5%
Total SRs for Ward	1,623	100.0%