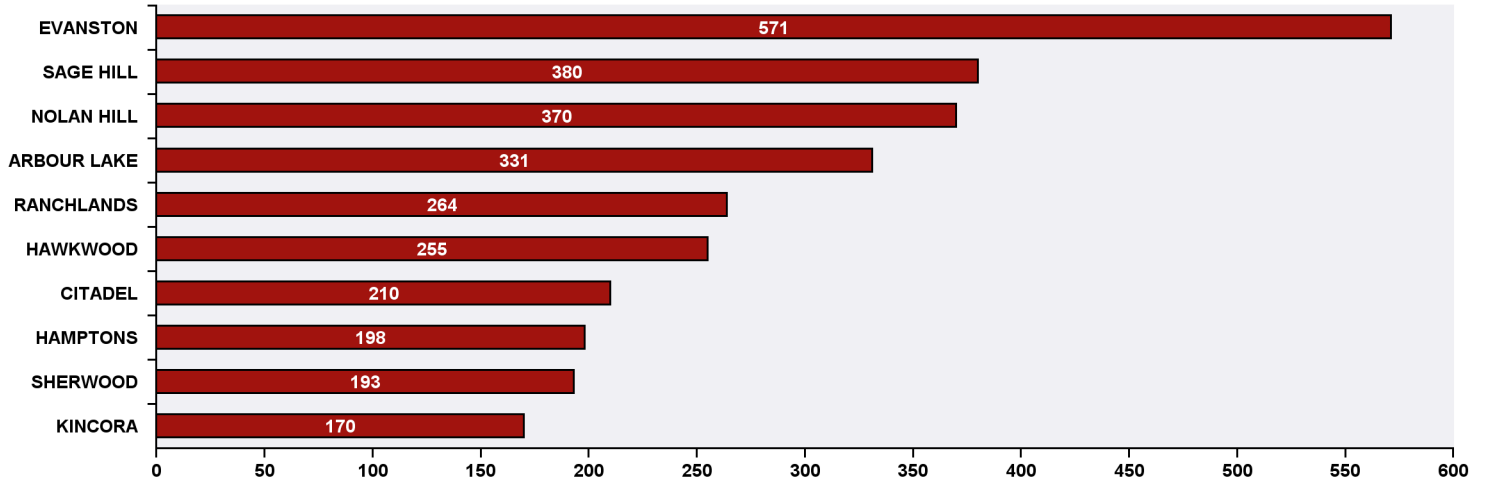


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	326	10.9%
Finance - Property Tax Account Inquiry	318	10.6%
Finance - TIPP Agreement Request	186	6.2%
CBS Inspection - Electrical	130	4.3%
WRS - Cart Management	92	3.1%
Bylaw - Long Grass - Weeds Infraction	90	3.0%
Roads - Roadway Maintenance	90	3.0%
Parks - Tree Concern - WAM	68	2.3%
CBS Inspection - Residential Improvement Project - RIP	65	2.2%
WRS - New Service - Carts	59	2.0%
WRS - Waste - Residential	57	1.9%
311 Contact Us	56	1.9%
CN - Subsidized Programs - Fair Entry	48	1.6%
CBS Inspection - Plumbing	45	1.5%
Bylaw - Temporary Signs Infraction on City Property	43	1.4%
WRS - Compost - Green Cart	42	1.4%
Roads - Signs - Missing - Damaged	41	1.4%
Roads - Debris on Street/Sidewalk/Boulevard	40	1.3%
WRS - Recycling - Blue Cart	36	1.2%
Roads - Dead Animal Pick-Up	35	1.2%
WATS - Catch Basin Concerns	35	1.2%
Total Top 20 SR Types	1,902	63.3%
Total Other SRs	1,102	36.7%
Total SRs for Ward	3,004	100.0%