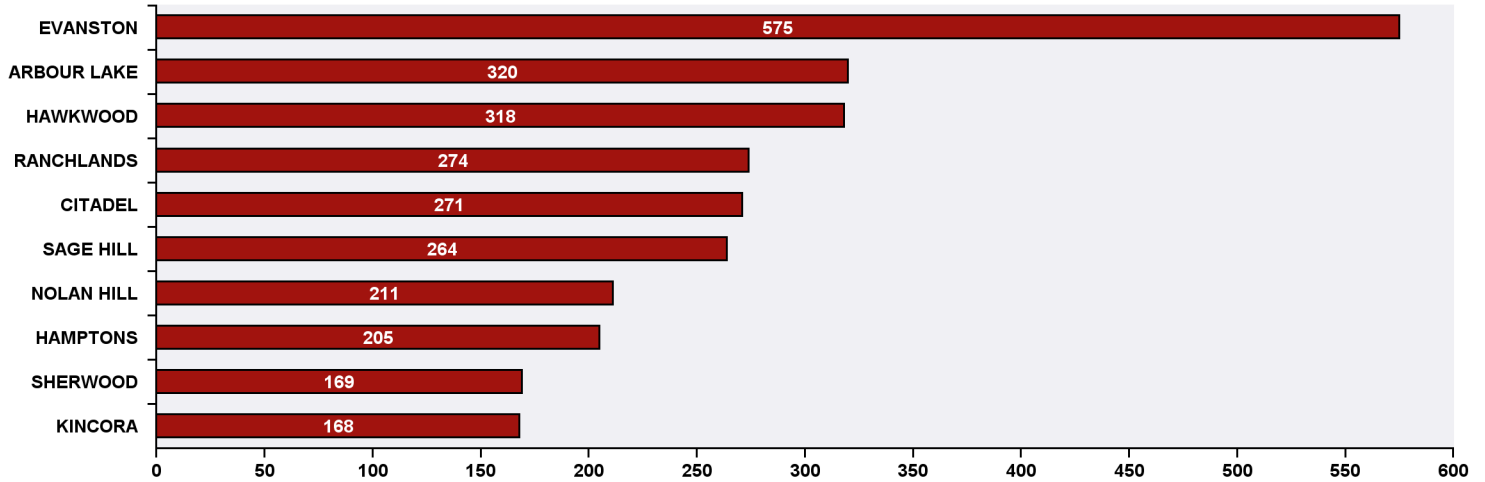




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	613	22.0%
WATS - Catch Basin Concerns	277	9.9%
Bylaw - Snow and Ice on Sidewalk	263	9.4%
Finance - Property Tax Account Inquiry	107	3.8%
WRS - Cart Management	93	3.3%
Roads - Roadway Maintenance	85	3.0%
WRS - Waste - Residential	75	2.7%
Finance - ONLINE TIPP Agreement Request	73	2.6%
CBS Inspection - Electrical	71	2.5%
WRS - New Service - Carts	56	2.0%
CBS Inspection - Residential Improvement Project - RIP	54	1.9%
CBS Inspection - Plumbing	42	1.5%
311 Contact Us	38	1.4%
Bylaw - Material on Public Property	36	1.3%
WRS - Recycling - Blue Cart	35	1.3%
Finance - TIPP Agreement Request	34	1.2%
Parks - Snow and Ice Concerns - WAM	33	1.2%
CT - Bus Route or Bus Schedule	32	1.1%
CBS Inspection - Furnace Replacement	31	1.1%
CBS Inspection - Commercial or Multi-Family	30	1.1%
Total Top 20 SR Types	2,078	74.4%
Total Other SRs	714	25.6%
Total SRs for Ward	2,792	100.0%