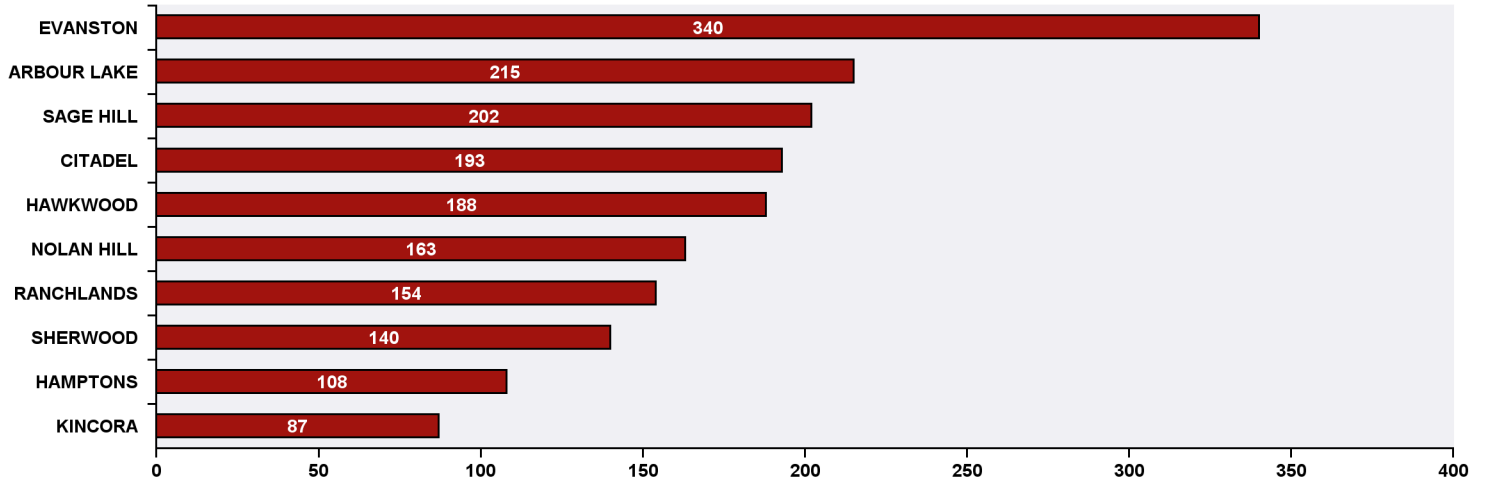


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	149	8.1%
Finance - Property Tax Account Inquiry	133	7.3%
CBS Inspection - Electrical	110	6.0%
WRS - Cart Management	82	4.5%
CBS Inspection - Residential Improvement Project - RIP	62	3.4%
Finance - ONLINE TIPP Agreement Request	56	3.1%
CBS Inspection - Plumbing	50	2.7%
Roads - Snow and Ice Control	49	2.7%
WATS - Catch Basin Concerns	43	2.3%
WRS - New Service - Carts	41	2.2%
WRS - Waste - Residential	40	2.2%
CBS Inspection - Furnace Replacement	38	2.1%
Finance - TIPP Agreement Request	32	1.7%
CBS Inspection - Commercial or Multi-Family	31	1.7%
WRS - Recycling - Blue Cart	31	1.7%
Bylaw - Temporary Signs Infraction on City Property	30	1.6%
Parks - Snow and Ice Concerns - WAM	26	1.4%
CT - Employee Conduct	25	1.4%
Roads - Dead Animal Pick-Up	25	1.4%
CBS Inspection - Cancellation or Reschedule	23	1.3%
WRS - Compost - Green Cart	23	1.3%
Total Top 20 SR Types	1,099	60.0%
Total Other SRs	733	40.0%
Total SRs for Ward	1,832	100.0%