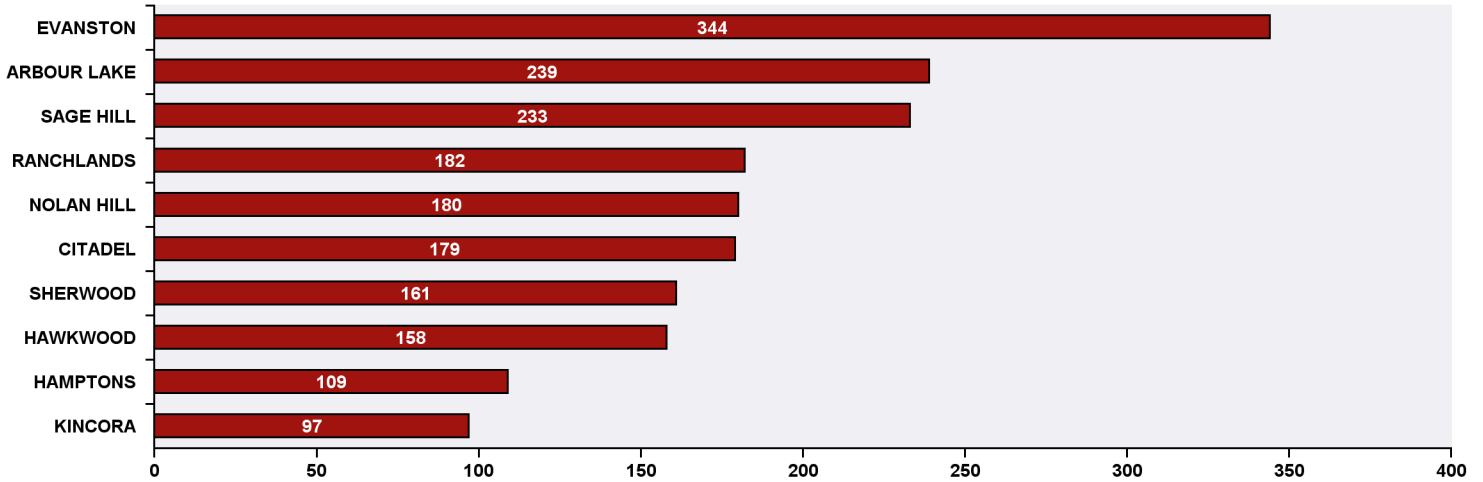


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	141	7.2%
Bylaw - Snow and Ice on Sidewalk	108	5.5%
Finance - Property Tax Account Inquiry	102	5.2%
CBS Inspection - Electrical	89	4.6%
Finance - TIPP Agreement Request	87	4.5%
WRS - Cart Management	87	4.5%
Finance - ONLINE TIPP Agreement Request	85	4.4%
CBS Inspection - Commercial or Multi-Family	80	4.1%
WRS - Waste - Residential	68	3.5%
CBS Inspection - Residential Improvement Project - RIP	63	3.2%
WRS - New Service - Carts	54	2.8%
CBS Inspection - Plumbing	49	2.5%
WRS - Compost - Green Cart	49	2.5%
WRS - Recycling - Blue Cart	40	2.1%
Roads - Traffic or Pedestrian Light Repair	36	1.8%
CBS Inspection - Heating & Ventilation	31	1.6%
CBS Inspection - Gas	30	1.5%
CNS - Subsidized Programs - Fair Entry	29	1.5%
CBS Inspection - Furnace Replacement	27	1.4%
AS - Animal at Large	24	1.2%
Total Top 20 SR Types	1,279	65.6%
Total Other SRs	672	34.4%
Total SRs for Ward	1,951	100.0%