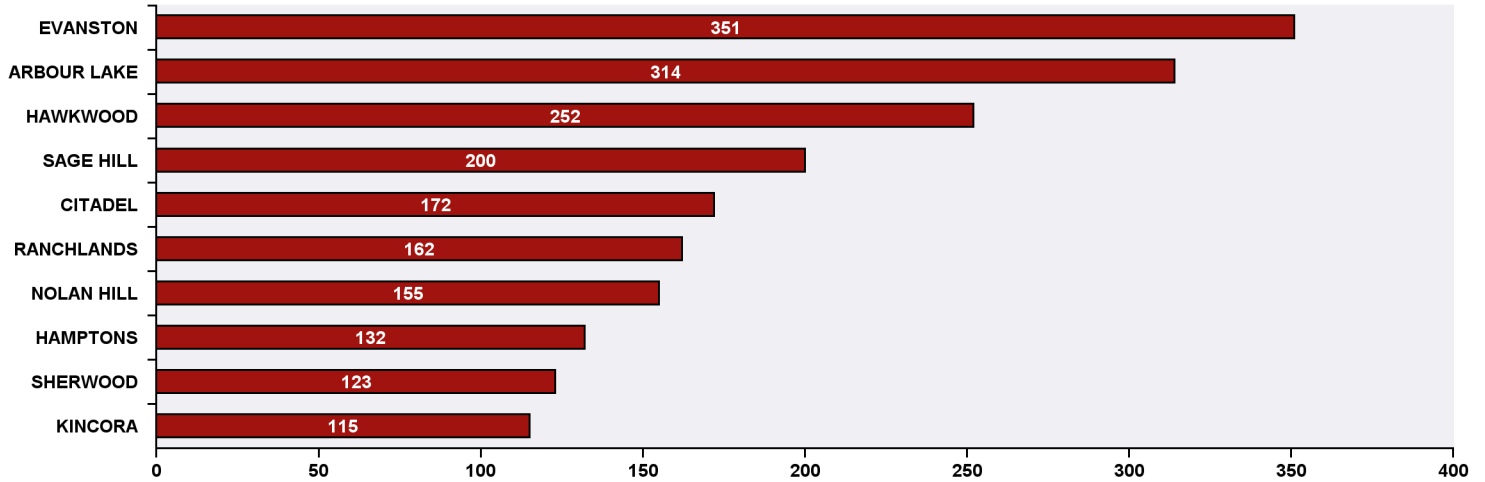




Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - Olympic VOTE 2018	238	11.9%
Finance - Property Tax Account Inquiry	124	6.2%
Finance - ONLINE TIPP Agreement Request	88	4.4%
CBS Inspection - Residential Improvement Project - RIP	81	4.0%
WRS - Cart Management	77	3.8%
Bylaw - Snow and Ice on Sidewalk	75	3.7%
CBS Inspection - Electrical	72	3.6%
Finance - TIPP Agreement Request	69	3.4%
WRS - New Service - Carts	48	2.4%
WRS - Recycling - Blue Cart	46	2.3%
WRS - Compost - Green Cart	45	2.2%
CBS Inspection - Commercial or Multi-Family	41	2.0%
Roads - Debris on Street/Sidewalk/Boulevard	38	1.9%
Roads - Snow and Ice Control	37	1.8%
CBS Inspection - Plumbing	36	1.8%
WRS - Waste - Residential	36	1.8%
CBS Inspection - Cancellation or Reschedule	32	1.6%
Roads - Signs - Missing - Damaged	31	1.5%
Roads - Streetlight Maintenance	31	1.5%
CBS Inspection - Furnace Replacement	28	1.4%
Total Top 20 SR Types	1,273	63.6%
Total Other SRs	730	36.4%
Total SRs for Ward	2,003	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.