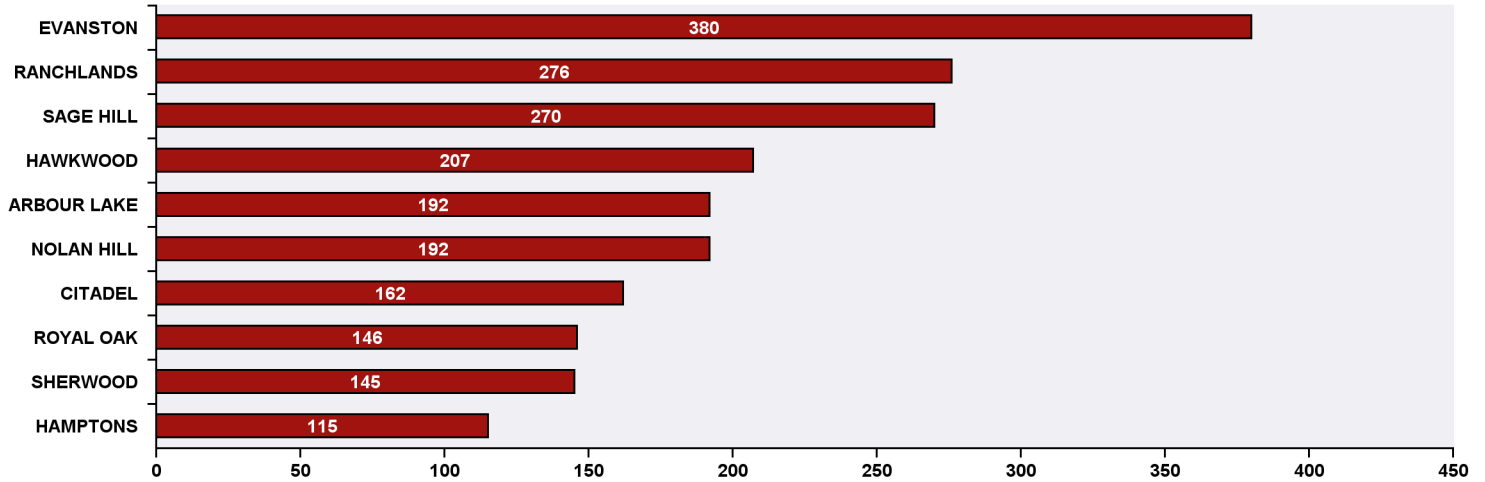


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
City Clerk's - General Election 2017	133	5.8%
CBS Inspection - Electrical	122	5.3%
CBS Inspection - Residential Improvement Project - RIP	87	3.8%
Finance - Property Tax Account Inquiry	87	3.8%
CBS Inspection - Commercial or Multi-Family	81	3.5%
WRS - Cart Management	78	3.4%
CBS Inspection - Plumbing	76	3.3%
Finance - ONLINE TIPP Agreement Request	66	2.9%
WRS - Waste - Residential	65	2.8%
WATS - Watermain Break or Leak	60	2.6%
WRS - Compost - Green Cart	58	2.5%
WRS - New Service - Carts	58	2.5%
Finance - TIPP Agreement Request	57	2.5%
WRS - Recycling - Blue Cart	45	2.0%
Roads - Dead Animal Pick-Up	44	1.9%
Roads - Streetlight Maintenance	43	1.9%
Roads - Snow and Ice Control	38	1.7%
CBS Inspection - Heating & Ventilation	34	1.5%
CNS - Subsidized Programs - Fair Entry	34	1.5%
Roads - Debris on Street/Sidewalk/Boulevard	33	1.4%
Total Top 20 SR Types	1,299	56.8%
Total Other SRs	987	43.2%
Total SRs for Ward	2,286	100.0%

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units
 **The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.