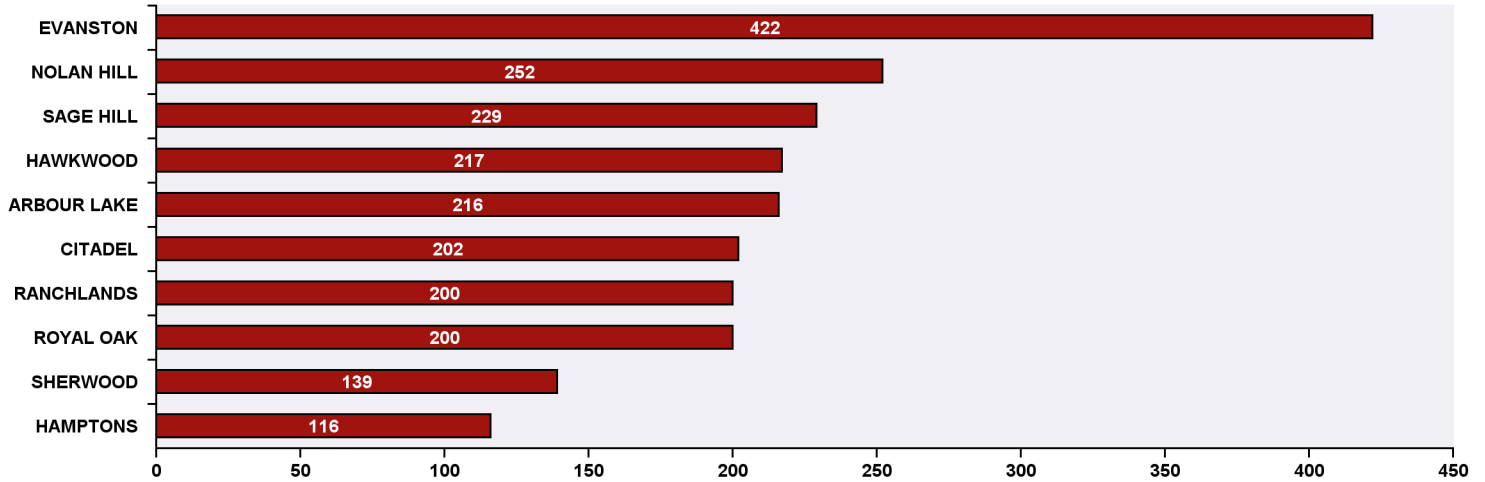


Top 10 Communities in Ward 2 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
CBS Inspection - Electrical	121	5.0%
Finance - Property Tax Account Inquiry	100	4.2%
WRS - Waste - Residential	86	3.6%
Finance - ONLINE TIPP Agreement Request	84	3.5%
WRS - Cart Management	83	3.4%
CBS Inspection - Residential Improvement Project - RIP	77	3.2%
CBS Inspection - Commercial or Multi-Family	61	2.5%
WATS - Water Consumption Appointment	61	2.5%
Finance - TIPP Agreement Request	60	2.5%
WRS - Compost - Green Cart	57	2.4%
WRS - New Service - Carts	55	2.3%
WRS - Recycling - Blue Cart	52	2.2%
Roads - Dead Animal Pick-Up	51	2.1%
CBS Inspection - Plumbing	44	1.8%
CNS - Subsidized Programs - Fair Entry	43	1.8%
311 Contact Us	42	1.7%
Development Compliance - Vehicle Infractions	42	1.7%
Corporate - Graffiti Concerns	41	1.7%
Parks - Tree Concern - WAM	34	1.4%
WRS - Green Cart Rollout	33	1.4%
Total Top 20 SR Types	1,227	51.0%
Total Other SRs	1,181	49.0%
Total SRs for Ward	2,408	100.0%