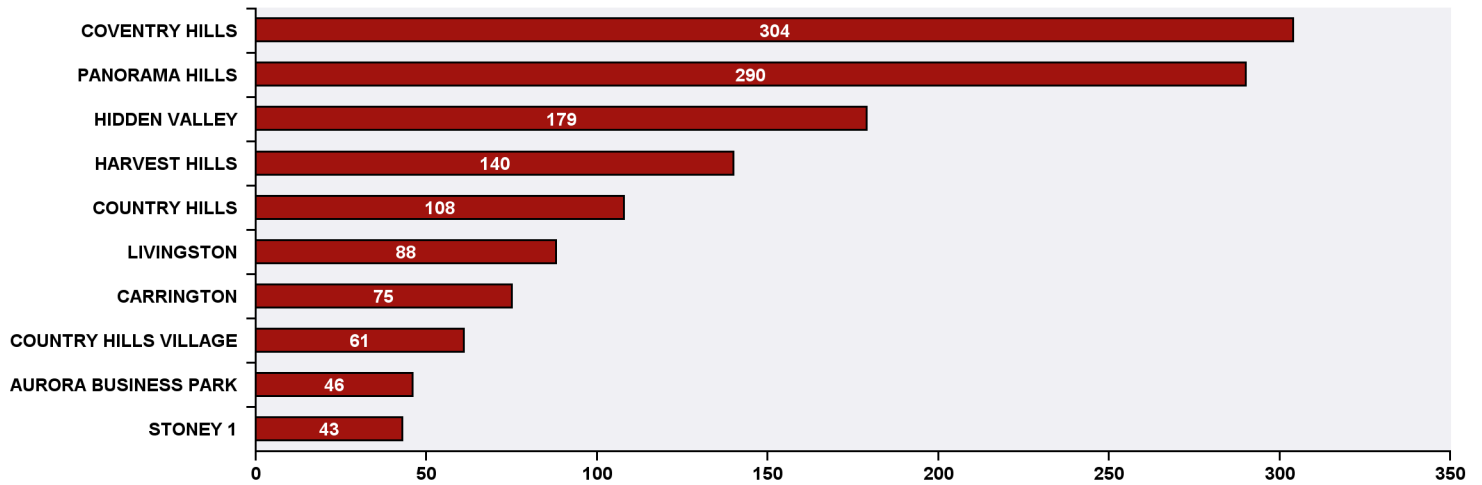


## Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	81	6.1%
WRS - Cart Management	73	5.5%
Roads - Roadway Maintenance	46	3.4%
Finance - ONLINE TIPP Agreement Request	43	3.2%
CBS Inspection - Electrical	42	3.1%
WRS - New Service - Carts	40	3.0%
WRS - Waste - Residential	38	2.8%
WATS - Service and Main Valve Issues	34	2.5%
311 Contact Us	31	2.3%
Roads - Traffic or Pedestrian Light Repair	30	2.2%
CBS Inspection - Commercial or Multi-Family	27	2.0%
WRS - Recycling - Blue Cart	26	1.9%
Roads - Snow and Ice Control	25	1.9%
CBS Inspection - Gas	24	1.8%
CBS Inspection - Plumbing	24	1.8%
WRS - Compost - Green Cart	23	1.7%
CBS Inspection - Residential Improvement Project - RIP	22	1.6%
CNS - Subsidized Programs - Fair Entry	21	1.6%
Roads - Dead Animal Pick-Up	21	1.6%
Finance - TIPP Agreement Request	20	1.5%
Parks - Tree Concern - WAM	20	1.5%
Roads - Streetlight Maintenance	20	1.5%
WATS - Catch Basin Concerns	20	1.5%
WATS - Water Consumption Appointment	20	1.5%
<b>Total Top 20 SR Types</b>	<b>771</b>	<b>57.7%</b>
<b>Total Other SRs</b>	<b>565</b>	<b>42.3%</b>
<b>Total SRs for Ward</b>	<b>1,336</b>	<b>100.0%</b>

Note: Service request statistics include Business Unit work entered into the CSR system, but do not reflect all work or activity of Business Units  
 \*\*The report provides data for Service Requests that are public facing. The City's internal Service Requests are not included.