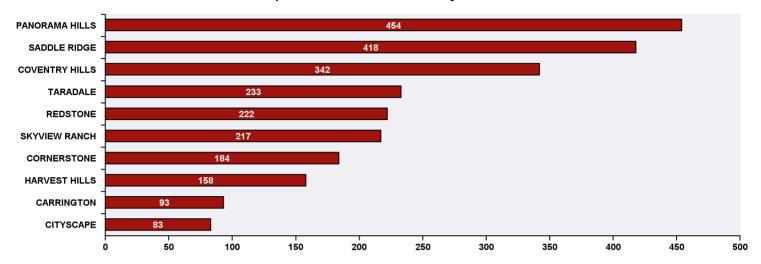
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in August 2017





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	177	6.2%
WRS - New Service - Carts	164	5.8%
CBS Inspection - Electrical	154	5.4%
WRS - Waste - Residential	128	4.5%
WRS - Cart Management	119	4.2%
WRS - Green Cart Rollout	111	3.9%
Finance - TIPP Agreement Request	103	3.6%
CBS Inspection - Residential Improvement Project - RIP	99	3.5%
CBS Inspection - Commercial or Multi-Family	80	2.8%
Roads - Dead Animal Pick-Up	80	2.8%
WRS - Recycling - Blue Cart	76	2.7%
CBS Inspection - Plumbing	69	2.4%
Finance - ONLINE TIPP Agreement Request	69	2.4%
CNS - Subsidized Programs - Fair Entry	56	2.0%
CBS Inspection - SCP - New Home	52	1.8%
Bylaw - Material on Public Property	42	1.5%
Bylaw - Long Grass - Weeds Infraction	39	1.4%
CBS - RIM - Property Research	39	1.4%
311 Contact Us	38	1.3%
CBS Inspection - Gas	34	1.2%
CBS Inspection - Heating & Ventilation	34	1.2%
Roads - Debris on Backlane/Sidewalk/BV	34	1.2%
Total Top 20 SR Types	1,797	63.3%
Total Other SRs	1,043	36.7%
Total SRs for Ward	2,840	100.0%