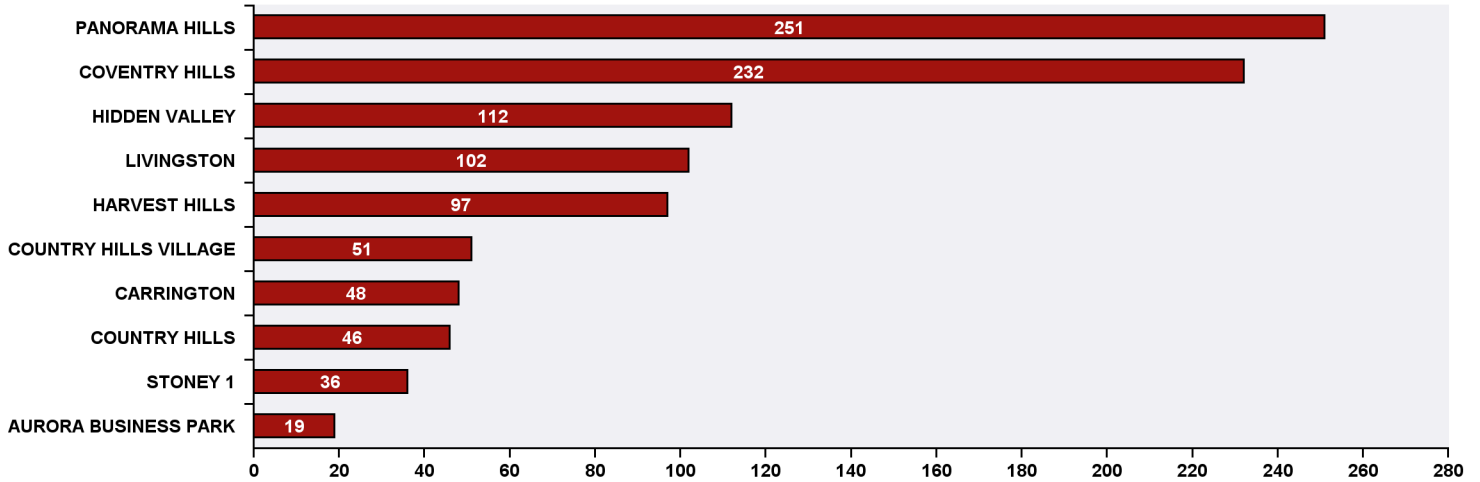




Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - ONLINE TIPP Agreement Request	62	6.2%
Finance - Property Tax Account Inquiry	53	5.3%
WRS - Recycling - Blue Cart	50	5.0%
CBS Inspection - Electrical	44	4.4%
Finance - TIPP Agreement Request	40	4.0%
WRS - Waste - Residential	36	3.6%
WRS - New Service - Carts	33	3.3%
CBS Inspection - Residential Improvement Project - RIP	32	3.2%
Bylaw - Snow and Ice on Sidewalk	27	2.7%
CBS Inspection - Commercial or Multi-Family	27	2.7%
WRS - Cart Management	27	2.7%
Corporate - Graffiti Concerns	26	2.6%
CT - Employee Conduct	22	2.2%
Roads - Signs - Traffic and Roadmarking	22	2.2%
Parks - Snow and Ice Concerns - WAM	21	2.1%
Roads - Snow and Ice Control	21	2.1%
CN - Subsidized Programs - Fair Entry	19	1.9%
WRS - Compost - Green Cart	18	1.8%
311 Contact Us	17	1.7%
Roads - Dead Animal Pick-Up	16	1.6%
Total Top 20 SR Types	613	61.5%
Total Other SRs	384	38.5%
Total SRs for Ward	997	100.0%