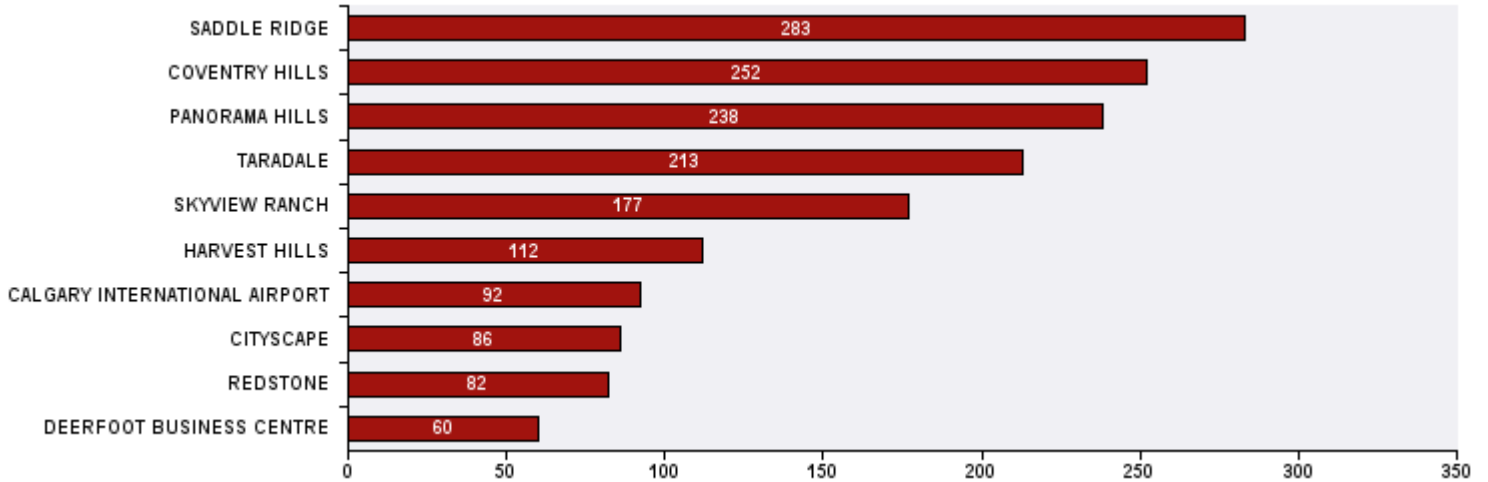


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	258	13.0%
Bylaw - Snow and Ice on Sidewalk	125	6.3%
Finance - Property Tax Account Inquiry	101	5.1%
CBS Inspection - Electrical	97	4.9%
Finance - TIPP Agreement Request	81	4.1%
CBS Inspection - Plumbing	73	3.7%
WRS - Cart Management	64	3.2%
CBS Inspection - Commercial or Multi-Family	57	2.9%
CBS Inspection - Residential Improvement Project - RIP	55	2.8%
WRS - New Service - Carts	54	2.7%
Parks - Snow and Ice Concerns - WAM	53	2.7%
WRS - Waste - Residential	48	2.4%
WRS - Recycling - Blue Cart	38	1.9%
CT - Employee Conduct	37	1.9%
CBS Inspection - SCP - New Home	35	1.8%
311 Contact Us	28	1.4%
CBS Inspection - Gas	27	1.4%
Finance - Business Tax Inquiry	22	1.1%
Roads - Roadway Maintenance	22	1.1%
Roads - Traffic Signal Timing Concern	22	1.1%
Total Top 20 SR Types	1,297	65.5%
Total Other SRs	684	34.5%
Total SRs for Ward	1,981	100.0%