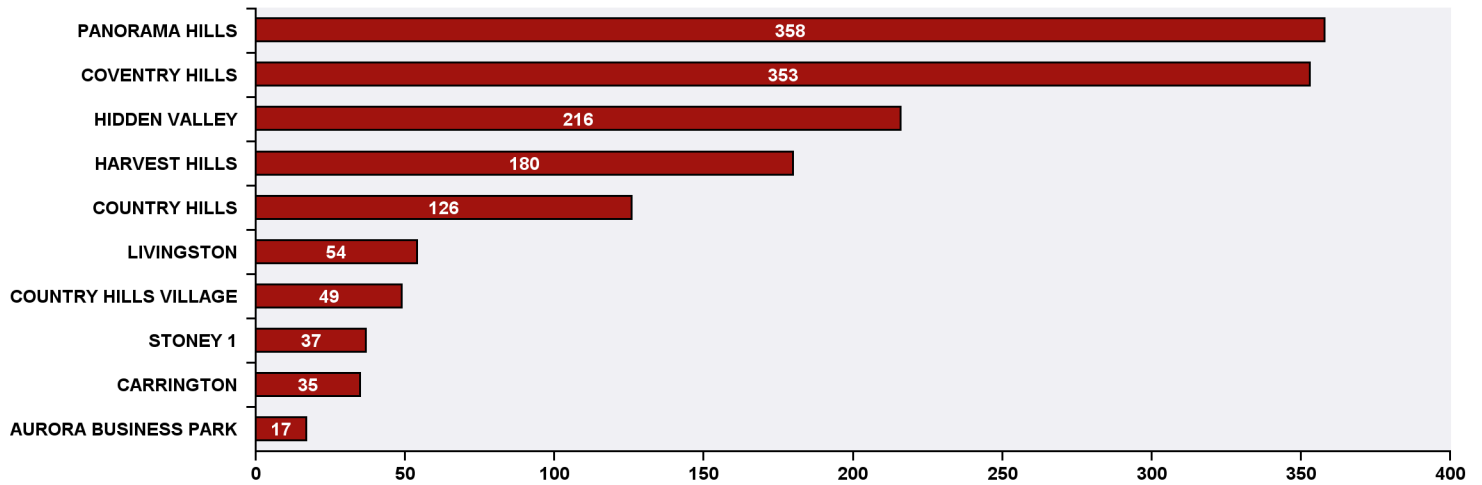




Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	270	18.9%
Roads - Snow and Ice Control	261	18.2%
Finance - Property Tax Account Inquiry	67	4.7%
Roads - Traffic or Pedestrian Light Repair	45	3.1%
WRS - Cart Management	40	2.8%
Finance - ONLINE TIPP Agreement Request	37	2.6%
WRS - Waste - Residential	30	2.1%
Parks - Snow and Ice Concerns - WAM	29	2.0%
WATS - Catch Basin Concerns	29	2.0%
CBS Inspection - Residential Improvement Project - RIP	28	2.0%
WRS - New Service - Carts	28	2.0%
CBS Inspection - Electrical	27	1.9%
CT - Employee Conduct	26	1.8%
Finance - TIPP Agreement Request	26	1.8%
CNS - Snow Angels Campaign	24	1.7%
CT - Bus Route or Bus Schedule	24	1.7%
311 Contact Us	20	1.4%
CBS Inspection - Furnace Replacement	19	1.3%
CBS Inspection - Plumbing	19	1.3%
WRS - Recycling - Blue Cart	16	1.1%
Total Top 20 SR Types	1,065	74.4%
Total Other SRs	367	25.6%
Total SRs for Ward	1,432	100.0%