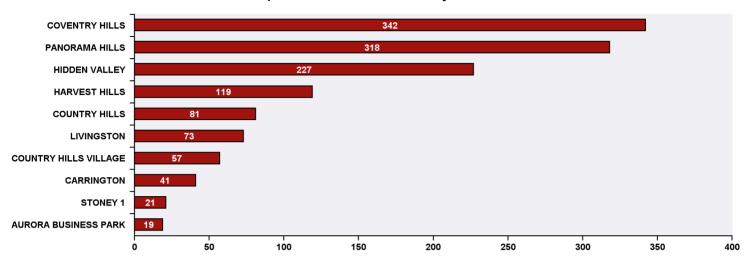
## 311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in January 2018

Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Bylaw - Snow and Ice on Sidewalk	138	10.6%
Roads - Snow and Ice Control	137	10.5%
Finance - Property Tax Account Inquiry	78	6.0%
Finance - ONLINE TIPP Agreement Request	66	5.1%
WRS - Cart Management	58	4.5%
Finance - TIPP Agreement Request	46	3.5%
WRS - New Service - Carts	44	3.4%
CBS Inspection - Electrical	43	3.3%
WRS - Waste - Residential	42	3.2%
WRS - Recycling - Blue Cart	32	2.5%
Parks - Snow and Ice Concerns - WAM	31	2.4%
CBS Inspection - Residential Improvement Project - RIP	26	2.0%
WATS - Water Consumption Appointment	26	2.0%
Roads - Streetlight Maintenance	23	1.8%
WRS - Compost - Green Cart	23	1.8%
CBS Inspection - Plumbing	19	1.5%
CT - Bus Route or Bus Schedule	17	1.3%
CNS - Subsidized Programs - Fair Entry	16	1.2%
CT - Employee Conduct	16	1.2%
AS - Animal at Large	14	1.1%
Total Top 20 SR Types	895	68.7%
Total Other SRs	407	31.3%
Total SRs for Ward	1,302	100.0%