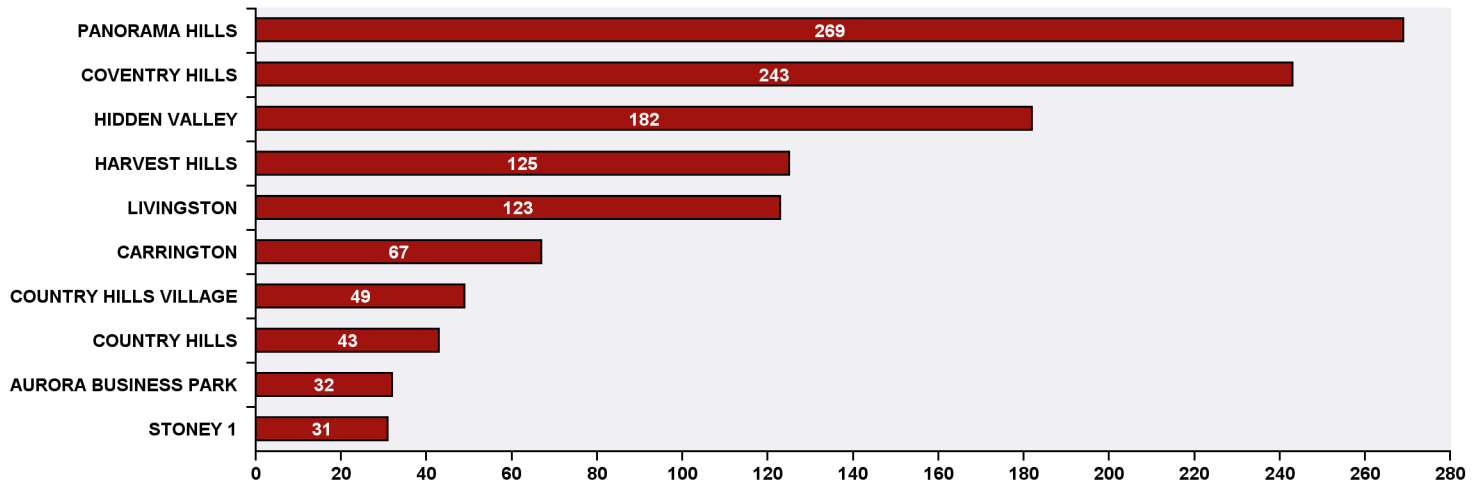


## Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	82	7.0%
Finance - ONLINE TIPP Agreement Request	67	5.8%
WRS - Cart Management	61	5.2%
Bylaw - Snow and Ice on Sidewalk	51	4.4%
Finance - TIPP Agreement Request	41	3.5%
WRS - New Service - Carts	41	3.5%
CBS Inspection - Residential Improvement Project - RIP	38	3.3%
CBS Inspection - Commercial or Multi-Family	36	3.1%
CBS Inspection - Electrical	33	2.8%
WRS - Waste - Residential	33	2.8%
Corporate - Graffiti Concerns	31	2.7%
WRS - Recycling - Blue Cart	31	2.7%
WRS - Compost - Green Cart	29	2.5%
Roads - Streetlight Maintenance	28	2.4%
CT - Bus Route or Bus Schedule	21	1.8%
CBS Inspection - Furnace Replacement	20	1.7%
CT - Employee Conduct	17	1.5%
311 Contact Us	16	1.4%
CBS Inspection - Gas	16	1.4%
Roads - Signs - Missing - Damaged	16	1.4%
<b>Total Top 20 SR Types</b>	<b>708</b>	<b>60.8%</b>
<b>Total Other SRs</b>	<b>457</b>	<b>39.2%</b>
<b>Total SRs for Ward</b>	<b>1,165</b>	<b>100.0%</b>