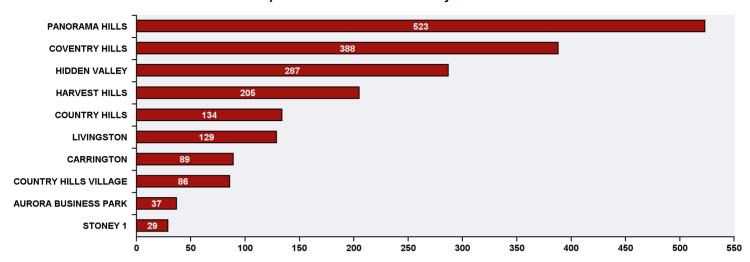
311 Top Public Service Requests (SRs) by Ward, **Community and Type**

for SRs created in June 2018





Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	225	11.7%
Finance - ONLINE TIPP Agreement Request	172	9.0%
Finance - TIPP Agreement Request	102	5.3%
WRS - Cart Management	75	3.9%
CBS Inspection - Electrical	53	2.8%
Parks - Tree Concern - WAM	52	2.7%
311 Contact Us	50	2.6%
WRS - New Service - Carts	47	2.4%
WRS - Waste - Residential	45	2.3%
Bylaw - Long Grass - Weeds Infraction	42	2.2%
CBS Inspection - Residential Improvement Project - RIP	40	2.1%
Development Compliance - Vehicle Infractions	35	1.8%
WRS - Compost - Green Cart	32	1.7%
Roads - Dead Animal Pick-Up	31	1.6%
WRS - Recycling - Blue Cart	31	1.6%
Roads - Street Cleaning	27	1.4%
WATS - Catch Basin Concerns	27	1.4%
Parks - Mowing Request - WAM	26	1.4%
CN - Subsidized Programs - Fair Entry	25	1.3%
Roads - Sidewalk - Curb and Gutter Repair	25	1.3%
Total Top 20 SR Types	1,162	60.5%
Total Other SRs	759	39.5%
Total SRs for Ward	1,921	100.0%