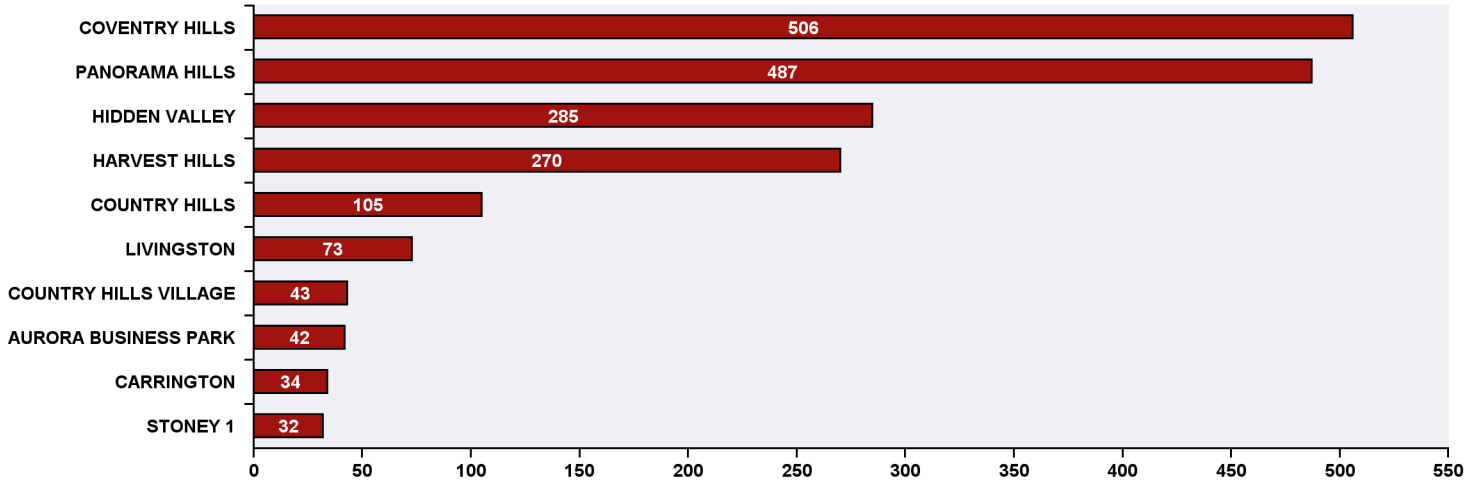


## Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Roads - Snow and Ice Control	424	22.5%
WATS - Catch Basin Concerns	246	13.1%
Bylaw - Snow and Ice on Sidewalk	136	7.2%
Finance - Property Tax Account Inquiry	83	4.4%
WRS - Cart Management	62	3.3%
WRS - Waste - Residential	46	2.4%
WRS - Recycling - Blue Cart	43	2.3%
Finance - ONLINE TIPP Agreement Request	42	2.2%
CBS Inspection - Electrical	38	2.0%
311 Contact Us	36	1.9%
WRS - New Service - Carts	34	1.8%
Parks - Snow and Ice Concerns - WAM	32	1.7%
Roads - Roadway Maintenance	32	1.7%
CBS Inspection - Residential Improvement Project - RIP	29	1.5%
Finance - TIPP Agreement Request	27	1.4%
Roads - Traffic or Pedestrian Light Repair	24	1.3%
CT - Employee Conduct	23	1.2%
CBS Inspection - Commercial or Multi-Family	21	1.1%
CT - Bus Route or Bus Schedule	20	1.1%
CBS Inspection - Furnace Replacement	17	0.9%
<b>Total Top 20 SR Types</b>	<b>1,415</b>	<b>75.2%</b>
<b>Total Other SRs</b>	<b>467</b>	<b>24.8%</b>
<b>Total SRs for Ward</b>	<b>1,882</b>	<b>100.0%</b>