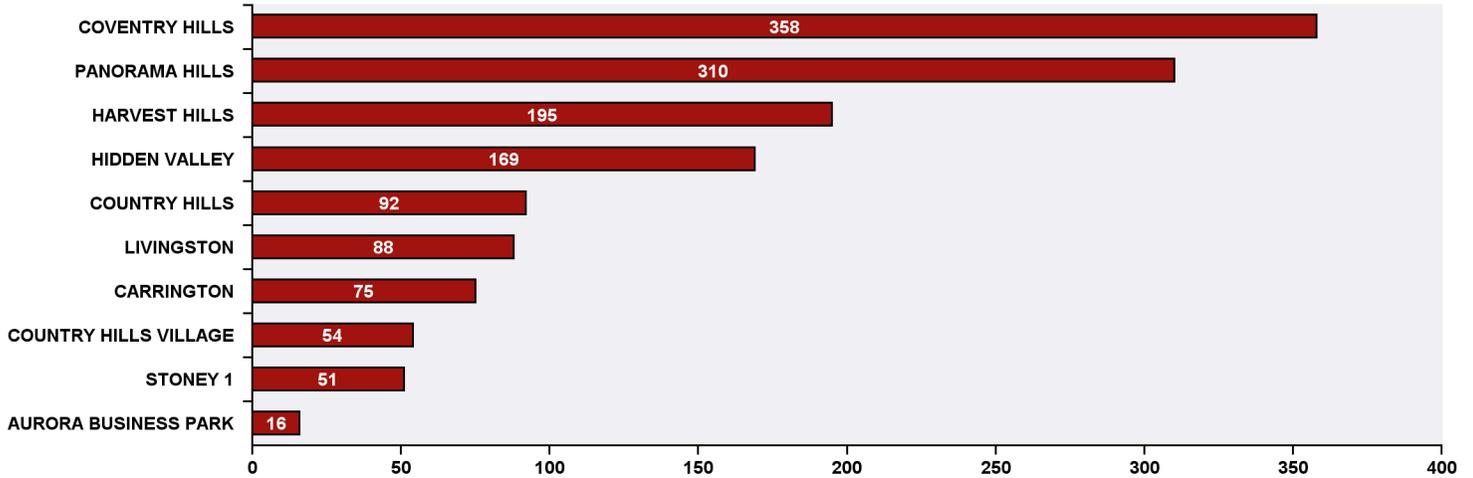


Top 10 Communities in Ward 3 by SR Volume



Top 20 SR Types by Volume	SR Count	% of Total Ward
Finance - Property Tax Account Inquiry	98	7.0%
Bylaw - Snow and Ice on Sidewalk	90	6.4%
WRS - New Service - Carts	55	3.9%
WRS - Cart Management	48	3.4%
Finance - ONLINE TIPP Agreement Request	45	3.2%
CBS Inspection - Commercial or Multi-Family	40	2.8%
Bylaw - Temporary Signs Infraction on City Property	39	2.8%
CBS Inspection - Electrical	39	2.8%
Corporate - Graffiti Concerns	39	2.8%
Roads - Pavement Markings - Missing or Faded	38	2.7%
311 Contact Us	36	2.6%
WRS - Waste - Residential	36	2.6%
CBS Inspection - Residential Improvement Project - RIP	35	2.5%
WATS - Catch Basin Concerns	33	2.3%
WRS - Recycling - Blue Cart	33	2.3%
Roads - Snow and Ice Control	30	2.1%
AS - Animal at Large	26	1.8%
Roads - Dead Animal Pick-Up	26	1.8%
Finance - TIPP Agreement Request	23	1.6%
CT - Employee Conduct	22	1.6%
Total Top 20 SR Types	831	58.9%
Total Other SRs	579	41.1%
Total SRs for Ward	1,410	100.0%